Contact

www.linkedin.com/in/diegocibils (LinkedIn)
kona.ai (Company)

Top Skills

Management
Leadership
People Management

Languages

English (Full Professional)
Spanish (Native or Bilingual)

Diego Cibils

CEO at KONA | We help companies deliver amazing customer experiences with AI
Toronto

Summary

Tech CEO with 15 years of tech industry experience. Having worked at major consultancy and development firms, in 2015 co-founded KONA.

Our mission is to empower companies to provide great customer experiences with the use of AI + Humans in the most effective way.

We are pioneers in conversational AI and virtual assistants for banks, financial institutions and insurance companies.

https://kona.ai

Experience

KONA
Co-Founder & CEO
June 2014 - Present (6 years 6 months)
Uruguay & USA

KONA is an Innovation & Technology Company for the artificial intelligence era.

CPA Innovation
Chief Technology Officer
January 2013 - May 2014 (1 year 5 months)
Uruguay

Led technology changes and research based on the product pipeline, including BPM-based solutions, mobile apps and software as a service architectures.

KUMBA INTERACTIVE
Founder & CEO
April 2010 - May 2013 (3 years 2 months)
Uruguay

Founded KUMBA Mobile development studio.

Led the technical teams to create amazing mobile and interactive products for major companies such as Pepsi, Endemol, ReelFX.

Replayful
2 years 6 months

Account Manager
September 2009 - April 2010 (8 months)

Manage client accounts, deliverables, effort and costs.

Project Manager / Software Architect
November 2007 - April 2010 (2 years 6 months)

Manage teams of developers to reach milestones on time and on budget. Defined and created the main architecture for large-scale applications.

Operator11.com
Lead Developer / Co-Founder of Operator11.com Social TV Network
October 2006 - June 2008 (1 year 9 months)

Co-founded Operator11 Exchange Corporation (http://operator11.com). Lead back-end development, usability research and perfomance tuning.

TATA Consultancy Services
Technical Leader / Backup Project Leader
August 2005 - October 2006 (1 year 3 months)

Formed and leaded a level 3 production support team for Bank of America in the onsite/offshore model (Charlotte, NC & Montevideo, Uruguay).

Dinámica Consultores S.R.L.
Lead Developer
October 2005 - May 2006 (8 months)

Advising on new technologies, drafting & developing Java based frameworks for the company's JavaEE business lines, AJAXify applications, Comprehensive PostgreSQL development & administration

TATA Consultancy Services
Senior Developer
October 2003 - May 2005 (1 year 8 months)

Development of Aircraft maintenance system for TAM Airlines. Fully J2EE based using Oracle's Java software Stack (Oracle JDeveloper, Oracle AS, Oracle 9i)

ST Consultores

Senior Developer

December 2001 - October 2003 (1 year 11 months)

Development of worldwide vehicle sales application for PSA Peugeot/ Citroën, J2EE based application using IBM Java software Stack (WebShpere Application Develoiper, WebSphere Application Server, IBM DB2)

Use case & sequence diagrams design.

B.P.S.

Developer

August 1999 - December 2001 (2 years 5 months)

Development of Uruguay's social services system using Microsoft DNA platform (Visual Basic 6, ASP, IIS 6, MTS) and Oracle 8i.

Education

IAE Business School

DPME, Business Administration and Management, General · (2018)

Universidad Católica del Uruguay 'Dámaso Antonio Larranaga'

Computer Science · (2003 - 2009)

Queen's School

High School Certificate of Competence Program · (1987 - 1999)