Constantino, Darío Alberto

Personal Information



- Date of birth: December 22, 1983.
- Marital Status: Single.
- Country: Argentina.
- Nationality: Argentinian (Italian in progress)
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Education

- 2020 :: Languages laboratory of National University, English, Level 3
- 2019 :: Languages laboratory of National University, English, Level 2
- 2015 :: CEM English, English, Level 4.
- 2013 :: Atlántida Argentina University, Italian, Elementary Level.
- 2013 :: CFP Nº 401, Assistant Marketing Services.
- 2009 - 2013 :: National Technological University, Senior Technician in Computer Systems.
- 2011 :: Atlántida Argentina University, SCRUM seminar.
- 2004 - 2008 :: National Technological University, Senior Programming Technician.
- 1999 - 2001 :: Technical School Nº 5, Personal and Professional Computing Technician.
- 1999 - 2001 :: Technical School Nº 5, Technician in Economy and Management of Organizations.

Other Skills

- Processes: Agile Methodologies, Agile Testing, Estimations, Planning, Testing Strategies, Team Building, Processes improvements, Interviews, Internal courses and trainings.
- Data Bases: SQL Server, MySQL, PostGresSQL, SQLite, NoSQL y MS Access.
- Other Tools: Jira, Xray, Bugzilla, DotProject, Quality Center, TFS, Postman, SOAP UI, Android Studio, Charles Proxy, ChromeVox, Voice Over, GennyMotion.
- Programming Languages: Java, C#, Visual Basic .NET, Borland Delphi, Java Script y PHP.
- English: Intermediate level.

Professional Experience

- **Spark Digital**
  - Role: QA Community Lead
  - Period: 2019 - Present
  - Client: Spark Digital
  - Activities:
    - QA Area processes standardization
    - Templates for QA reports
    - Interviews
    - Evaluation Criteria for QA interviews
    - Career Path definition
    - Training / learning paths definition
    - Documentation about scope of QA members for PreSales, Recruiting and Staffing Areas
    - Internal Surveys
    - Internal Trainings organization
    - QA members data documentation (skills, goals, etc)
    - Team building

- **Spark Digital**
  - Role: QA
  - Period: 2019 - Present
  - Client: Kaplan (e-Learning Platform)
  - Activities:
    - Test Cases Design
    - Test Cases Execution
    - Testing strategy
    - QA Processes and activities improvements
    - Jira workflows improvements
    - Groomings sessions
    - Plannings
    - Daily meetings
    - Bugs Triage
    - Bugs and Stories Follow up
    - Estimations
    - Smoke Testing
    - Regression Testing
    - Integration Testing
    - Impact Analysis
    - Demos with Product Owner
  - Tool and Technologies:
    - Enterprise Tester
    - Jira
    - GDrive
    - SQL Server
    - Browser Developer Tools
    - Swagger
    - Ready API
    - Slack

- **Globant**
  - Role: Vertical QA lead
  - Period: 2018 – 2019
  - Client: OpenBank (Web and Mobile HomeBanking)
  - Activities:
    - QA Strategies design cross teams and for specifics teams and circumstances.
    - Leadership of multiple teams coordinating with the group of teams leads and also helping them to grow up into the company.
    - Client support attending doubts, questions, requests, proposal, etc
    - Negotiation with clients about QA strategies, focusment, scopes, dates, etc
    - Cross teams QA Reports
    - Cross teams QA Metrics
    - Development processes improvements
    - Communications improvements
    - Project Interviews
    - Internal Project Trainings
    - Performance evaluations
    - One to One meetings with QA leads
    - Pre UAT
    - Exploratory Testing
    - Smoke Testing
    - Installation Testing
    - Retrocompatibility Testing
    - Integration Testing
    - Cross team Retrospective coordinations
    - RCA (root cause analysis)
  - Tools and Technologies:
    - Scrum
    - Jira
    - Jira Xray
    - GDrive
    - Confluence
    - Slack

- **Globant**
  - Role: Focal Point of Quality on Site.
  - Period: 2014 – 2019
  - Activities:
    - Trainings about bases of Manual Testing, Scrum and Agile Testing
    - Career tracking of the about 30 office QA members
    - Company Interviews
    - Coordination on site of events cross Company
    - Internal surveys about QA area and members mood, motivations and expectations
    - Team Building events organization
  - Tools and Technologies
    - Confluence
    - GDrive
    - Jira
    - Trello

- **Globant**
  - Role: Quality Control Lead.
  - Period: 2017 – 2018
  - Client: OpenBank (Web and Mobile HomeBanking)
  - Activities
    - Team coordination
    - QA daily meetings
    - QA retrospectives
    - Commitments follow up
    - One to One meetings with QAs
    - QA Reports and Metrics
    - Mobile, Web and Service Testing
    - QA Plannings
    - Grooming sessions
    - Bugs Triage sessions
    - Testing Plan
    - CMS testing
    - Estimations
  - Tools and Technologies
    - Jira
    - Jira Xray
    - Confluence
    - GDrive
    - Postman
    - Android Studio
    - Browser Developer Tools
    - Charles Proxy
    - GennyMotion
    - SoapUI
    - Iphone, iPad and Android devices.
    - Swagger
    - Browser Developer Tools

- **Globant**
  - Role: Mobile Manual QA.
  - Client: OpenBank (Web and Mobile HomeBanking)
  - Period: 2016 - 2017
  - Activities
    - Analysis of User Stories
    - Test Cases Design
    - Test Cases Execution
    - Regression/Smoke Suites maintenance
    - Regression Testing
    - Smoke Testing
    - Sanity Testing
    - Exploratory Testing
    - Portability Testing
    - Installation Testing
    - Retrocompatibility Testing

        - Change Impact Analysis
        - RCA (Root Cause Analysis)
        - Testing Results Reports
        - Follow up Bugs / User Stories
        - Estimations
    - Tools and Technologies
        - Iphone, iPad and Android devices
        - SoapUI
        - PostMan
        - Charles Proxy
        - Genny Motion
        - BrowserStack
        - Swagger
        - Android Studio
        - Jira Xray
        - PostgreSQL

- **Globant**
    - Role: Web Manual QA
    - Period: 2015
    - Project: Naranja (Content site / CMS)
    - Activities
        - Requirements discovery and analysis
        - Writing User Stories
        - Test Cases Design
        - Test Cases Execution
        - Smoke Testing
        - Exploratory Testing
        - Portability Testing
        - Bug reporting
        - bug Verification
        - Change Impact Analysis
        - RCA (Root Cause Analysis)
        - Testing Results Reports
        - Estimations
        - Follow up Bugs / User Stories
    - Tools and Technologies
        - Iphone, iPad and Android devices
        - Browser Developer Tools
        - SoapUI
        - PostMan
        - BrowserStack
        - Swagger
        - Jira Xray

- **Globant**
  - Role: Web Manual QA
  - Period: 2013 - 2015
  - Project: Deloitte (Internal tool for employees)
  - Activities
    - Analysis of User Stories
    - Test Cases Design
    - Test Cases Execution
    - Regression/Smoke Suites maintenance
    - Regression Testing
    - Smoke Testing
    - Portability Testing
    - Change Impact Analysis
    - RCA (Root Cause Analysis)
    - Testing Results Reports
    - Bugs Reporting and verification
    - Estimations
  - Tools and Technologies
    - Browser Developer Tools
    - Team Foundation Server

- **NexusCom S.A**
  - Role: Head of Testing Area
  - Period: 2010 - 2013
  - Project: Loyalty systems; Bus transportation systems
  - Activities:
    - Tasks coordination
    - Testing Plan
    - ISO-9001 Certification
    - Internal Trainings
    - Coordination with other Leads and Areas
    - QA Process Documentation
    - Web, Mobile, Service and DataBase Testing
    - Interviews
    - Product improvement suggestions
  - Tools and Technologies
    - DotProject
    - Bugzilla
    - OpenOffice
    - SOAP UI
    - Iphone, Android and WindowsPhone devices
    - Browser Developer Tools
    - PostgreSQL
    - MySQL

- **Grupo Núcleo S.A.**
  - Role .NET Developer
  - Period: 2010
  - Project: Billing System
  - Activities:
    - Development of Services to move data from the old system to the new one.
    - UI Development for new billing application
    - Bug Fixing
    - Demos
  - Tool and Technologies
    - Visual Basic .NET
    - SQL Server

- **NexusCom S.A**
  - Role: Manual QA
  - Period: 2009 - 2010
  - Project: Loyalty Systems, Bus Transportation system
  - Activities:
    - Requirement analysis
    - Functional Testing
    - Usability Testing
    - Exploratory Testing
    - Web and Mobile Testing
    - Product improvement searches
    - Regression Testing
    - Bugs Reporting
    - Bugs Verification
    - Bugs follow Up
    - Results documentation
    - Web Services Testing
    - Logs analysis
  - Tools and Technologies
    - Bugzilla
    - DotProject
    - Open Office
    - MySQL

- **NexusCom S.A :: 2008 – 2009 :: Delphi Developer.**
    - Role: Delphi Developer
    - Period: 2008 - 2009
    - Project: Bus Transportation system
    - Activities:
        - Development of Desktop application to charge money to different kind of cards for bus transportation.
        - Implementation of web services with the desktop application.
        - Saving data physically in different types of cards.
        - Internal Demos
        - Fixing of bugs reported by QA team
    - Tools and Technologies
        - Borland Delphi 7
        - MySQL
        - Smart Cards
        - Contactless Cards
        - SoapUI
        - Bugzilla

- **NexusCom S.A.**
    - Role: Technical Support
    - Period: 2007 - 2008
    - Activities:
        - Support in place
        - Trainings for the Clients about the company’s product
        - Remote support to the Client (chat, emails and phone)
        - Client service reports
    - Tools and Technologies
        - MySQL
        - Skype
        - Bugzilla
        - DotProject
        - Thunderbird

- **Grupo Infosis S.A**
    - Role: Technical Support
    - Period: 2006 - 2007
    - Activities:
        - Trainings for the Clients about product
        - Client support (Personal and by chat, emails and phone)
        - Dynamic Reports creation about client billing with the company's product
    - Tools and Technologies
        - SQL Server
        - Crystal Reports
        - Jira
        - Filezilla
        - Thunderbird
        - Office