

Marisol Estela López
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You can see my profile on Linkedin too.

Work Experience

09.2016 – 01.2019 | Accenture | Arg | Consulting | Position: **Transaction Processing Sr Analyst (Functional Analyst)**

Tasks: Functional Analyst for the internal Initiatives Security Management team. Mainly for SAP infrastructure, I coordinate a team of two analysts to evaluate and build the changes required from a Security POV in SAP. Meetings with the business to analyze the requirements, feasibility, time and effort. We also performed the follow up during testing (assembly test, UAT), performed security testing and follow up into production. Coordination with the release team. We used a mix of waterfall methodology development and releases with agile methodology for follow-ups .
Technologies used: Resolution of Service Now tickets. Microsoft Teams for coordination, planning, conference call and communication management between several groups. SQL for queries and reports. SAP.

01.2016 – 09.2016 | Compañia Financiera Arg |Argentina | Banking| Position: **Information Security Administrator**

Tasks: Users management (creation, modification and disable of profiles on Active Directory, Exchange (2003/2010) and file manager. Granting Access to the company's internal applications. Writing instructions and security presentations for users to share security best practices. Active participation in company security training. Ticket Resolution for security issues, access and unlocking requests. First level of incident response.
Technologies used: Active Directory, MSExchange, AS400, SAP, OTRS (Tickets), SAT CS. Avaya (icmanager), Veraz, Visa, QlikView, ABT, OcaDelivery. Windows Servers, Unix Servers.

01.2014 – 11.2015 | **QBE**, Argentina | Insurance | Position: **Information Security Junior Analyst**

Tasks: User management (creation, modification and disable of users on Active Directory and Exchange (2003/2010/ 365) and file manager. Granting Access to the company's internal applications. Writing instructions and security presentations for users to share security best practices. Active participation in company security training for managers and Senior Managers. Ticket Resolution for security, access and unlocking requests. Helping first level support with security issues, approval management, Office 365 request, access and general use.

01.2013 – 01.2014 | **QBE** | Position: **Analyst at infrastructure Dep.**

Tasks: Coordination of the Help desk service, general ticket resolution and focal point for internal users. Control, configuration and assignment of mobile equipment (Blackberrys). General assistance on daily infrastructure tasks (removal/ relocation of internet links and telephone lines. Ordering and moving of racks, equipment and workstations). Budget request and purchase of equipment necessary for users (PC's , phones , etc.) Invoicing control of services (i.e.: internet and phone bills, moving companies, wiring and electrical services, maintenance of different services.) . Active participation in the company's moving to a new building, assembling the new datacenter in the building, switches connections in every floor. Assistance in the assembling of the servers and switches at the alternative data center location (IBM Martinez)

01.2011 - 01.2013 | **Cargill**, Argentina | Agriculture | Position: **Semi-Senior**, **Paralegal at Legal Dep.**

Tasks: I provided IT first level support in the legal department for general issues, and in particular, I was first level support for the document management system (Hummingbird DM). I was in charge of keeping up to date the Latin American regional database, containing over 3000 registers, crossing references with databases and archives. Responsible for controlling and filing all the supporting documents (TM applications, renewals, etc.). I'd performed the follow up of IP portfolio during mergers. Delivering advice and reports when needed. I had performed control over the invoices sent by outside counsel and the payment follow up when necessary.

12.2007 - 01.2011 | **Right Management.** Argentina | HR | Position: **Semi-Senior**, Country Op Manager Assistant.

Tasks: Personal assistant for the CM in Argentina. Travel reservations and logistics, scheduling interviews and meetings, conference calls, general assistance. Responsible for Billing (local and intercompany with Brazil, USA and France). Monitoring and collection management. Responsible for suppliers. Internal cash management for daily purchases. General assistance to the areas of Consulting and Outplacement: Preparation of presentations, proposals and logistics. Translation from English to Spanish and back again.

03.2006 - 11.2007 | **Chronex Chronometrerie Suisse S.A**, Argentina | Position: **Semi-Senior**, Admin. Assistant

Tasks: Assistant for the Director and the six other staff members. I had coordinated meetings, travel tickets, car and hotel reservations. Wrote communications in English and translated incoming ones to Spanish for the local staff. I.

Education

08.2015 - Pressent | **Universidad Argentina de la Empresa (UADE)**, Argentina. Software Engineering (11/40)

03.2001 - 12.2006 | **Universidad de Buenos Aires (UBA)**, Argentina. Communication – Journalism **Lic. en Comunicación Social**, Dropped Out after 11 approved subjects.

Language

Spanish – Native **English** – Fluent (Used daily written and spoken) **Gaelic** - Basic (currently learning)

Trainings and Conferences:

CISSP - 2015 - IT College

Segurinfo (InfoSec Conference) - 2014, 2015, 2016, 2017

Ekoparty (Security Conference): 2016

Layer 8 (Security Conference) Virtual mode 2020

Hobbies:

Archery (I’m a certified Archery Teacher), D&D, Photography, Reading, lock picking, languages, Sound Editing and post production (I’m a sound technician).