

SEBASTIAN RODRIGO BASADRE

Argentinian ● Age 02/07/1978 ● MOBILE (+5411) 36855698

About Me:
+12 years of experience working with multi-national global organizations. Good negotiation, communication, presentation and social skills. Demonstrated capacity to assemble, mobilize, and inspire cross-functional teams in the rapid design, deployment, and implementation of advanced business strategies and successfully objectives. Complex IT projects management.
Experience with Global enterprise IT Applications Support Services. SAP & Microsoft ERP | CRM | HCM | Business Intelligence solutions | Payroll applications deploy. End User Computing implementation + telecommunications + IT Merge & Acquisitions. Prince2 certified. Agile, Scrum & Waterfall methodologies with strong project management skills. Big Data Hadoop Ecosystem project startup implementation.

CAREER EXPERIENCE

Charles Taylor Insuretech Buenos Aires, Argentina, Nov 2019 - at the present
INFORMATION TECHNOLOGY PROJECT LEAD

Objetive: Implement and support large business Brokerage Insurance customers deploying insurance application. (.NET / SQL Db / Oracle Db)

- Plan and define scope of projects
- prepare and maintain definitions of the requirements of projects (run workshops to investigate user requirements and complex problems or issues)
- Plan and sequence project activities and resources (manage and coordinate multiple complex activities simultaneously and provide accurate and reliable reporting to key stakeholders as required)
- Develop and estimate time and budgets
- Establish and maintain governance arrangements for the delivery of projects
- Produce all project related documentation, monitoring and reporting progress and all the administrative tasks that are required.
- Report on benefits realisation and initiatives
- Maintain a close relationship with end users and build a comprehensive understanding of business processes and business terminology
- Responsible for the closure phase of the projects (outputs, lessons learned, handover and benefits realisation review plan, KPIs)
- Manage the integration of project outputs into business-as-usual, addressing the readiness of users, compatibility of work systems and the realisation of benefits

Huenei IT Services Buenos Aires, Argentina, May 2019 – Nov 2019
SOFTWARE PROJECT MANAGER

Full accountable to manage and support Mylan's project lifecycle on Novartis business unit acquisition on pharmacovigilance application migration. Working with .Net – SQL Technologies.

- Definition of the scope of the project - Strategic planning - Budget administration
- Follow up and control - Risks administration - Work team coordination

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- Negotiation with involved players – Measurements production – Control of configuration and changes - Administration of Multiple Projects
- Scrum Methodology

TMF-GROUP Buenos Aires, Argentina, May 2013 – Dec 2018

AMERICAS IT CHANGE DIRECTOR

- Complete change management assessments
- Identify, analyze and prepare risk mitigation tactics
- Identify and manage anticipated resistance
- Consult and coach project teams
- Create actionable deliverables for the five change management levers: communications plan, sponsor roadmap, coaching plan, training plan, resistance management plan
- Support and engage senior leaders
- Coach Managers and supervisors
- Support organizational design and definition of roles and responsibilities
- Coordinate efforts with other specialists
- Integrate change management activities into project plan
- Evaluate and ensure user readiness
- Manage stakeholders
- Track and report issues
- Define and measure success metrics and monitor change progress
- Support change management at the organizational level
- Manage the change IT portfolio

Global Infrastructure Program Manager, Buenos Aires, Arg. Jan 2015 – Feb 2017

- Onboard new global upcoming projects. O365 implementation and migration
- Listening and gathering customer/user inputs, simplifying complex topics for non-technical audiences and preparing quick pointed summaries for executives and stakeholders. Responsible for running complex projects.
- Ensure projects delivered on time, on budget, on spec.
- Manage project financials
- Keep all projects in program on track -Escalates decisions to executive sponsors as necessary.
- Designing and developing the project
- Develop risk management strategies
- Plan and set project goals and milestones
- Clearly define requirements and make targets accordingly

Regional Infrastructure Project Manager, Buenos Aires, Arg. May 2013 – DEC 2014

- Developing and maintaining a detailed project plan.
- Managing project deliverables in line with the project plan.
- Recording and managing project issues and escalating where necessary.
- Resolving cross-functional issues at project level.
- Managing project scope and change control and escalating issues where necessary.
- Monitoring project progress and performance.
- Providing status reports to the project sponsor.

DIRECTV Buenos Aires, Argentina, March 2012 – May 2013

Regional Infrastructure Project Manager

- Providing project management and leadership for the successful deployment of software and hardware based initiatives.
- Provide oversight and guidance to infrastructure technical managers and systems architects for projects within their areas.
- Works directly with project teams to gather and document requirements, tasks, schedules, costs, key activities and roles.
- Develops plans and tracks their execution through final production delivery and transition to an operational state.
- Responsible for securing business priorities for deployment.
- Responsible for securing the deployment of the solution.
- Governance and reporting of Stakeholder interface (SLAs)
- Govern the operational supplier relationships and supplier SLAs
- Proactively drive dialogue with the internal stakeholders

GLOBANT Buenos Aires, Arg. Jul 2010 – March 2012

INFRASTRUCTURE PROJECT MANAGER

- Responsible for developing the escalation process for LATAM customers.
- Full P&L responsibility that includes forecasting, budgeting, labor hours, business risk analysis and weekly/monthly reporting.
- Daily deal with customers (call conferences & trips onsite).
- Liaise with project stakeholders on an ongoing basis.
- Estimate the resources and participants needed to achieve project goals.
- Draft and submit budget proposals, and recommend subsequent budget changes where necessary.

AVAYA Buenos Aires, Arg. Dic 2008 – Jun 2010

ONBOARDING ENGINEER

- Understanding project scope & customer preparedness
- Setting expectations with all teams involved
- Manage & track elements & phases of projects
- Determining staffing requirements
- Developing staff to maximize potential
- Supervising direct reporting staff according to overall company policy
- Evaluating current business processes and level of service
- Reporting team status and progress to the management weekly, as well as action plan for issues faced or mitigation plans for potential risks
- Communicate effectively with all levels of customer contacts, management, users, and external support vendors to translate user requirements into design and development plans as well as provide solutions to a diverse range of complex problems.

IFX NETWORKS Buenos Aires, Arg. March 2007 – Dec 2008.

Regional Service Delivery Manager

- Responsible for customer success through all phases of the post-sale lifecycle:(Carriers, ISP's, Corporative and Business Customers)
- Project management functions including development of telecommunications implementations, Hardware analysis and budgets. Oversee general accounting functions,

- Operations and project management duties to include contract review, project setup, quality assurance management,
- Budget and schedule monitoring, and resource allocation. Develop trusted advisor relationships with customer executive sponsors and project members in all post-sales phases.
- Maintain close collaboration with management concerning capability and performance of staff and assist in preparing performance evaluations as required. Review completed projects for compliance to design standards and contract requirements.

TELEFONICA DE ARGENTINA Buenos Aires, Arg 2006 - 2007

Infrastructure Project Manager

- Write of process and procedures for each instance created.
- Developed budgets, and performed variance analysis in accordance with business plan.
- Carry out internal IT audits to ensure regulatory compliance and operational efficiency/accuracy.
- Built and led teams in carrying out special projects.
- Analysis of instances and performance, alerts and monitoring of each service, network and application

IBM Buenos Aires, Arg. 2005 – 2006

GBS - Project Manager

- Maintain required documentation and specifications as deemed necessary by the initiative.
- Responsible for leading the projects and well as overseeing the analysis phase of the SDLC Managed small to mid-size projects with successful completion.
- Analyst of the information problems and needed of the organization and determine how to best solve the problems and accomplish improvements using information technology. (Microstrategy, Meta4, Panagon Report Server, Gaudi)

VERIZON BUSINESS, Buenos Aires, Arg. 2003 – 2005

Provisioner – DSL Client Services

- Customer service full development support.
- Working with technical cancellations and disconnects, downgrades and reworks orders. Reports, maintaining partner relationships.
- Escalating customer and order issues

EDUCATION

Computer Science and Business Management (2005-2010)

Universidad CAECE - Incompleted degree - Aires, Argentina

LANGUAGES

First Certificate in English (FCE 1993)
British Institute Academy – Buenos Aires, Argentina
DEPLE - Diploma Elementar De Portugués Lingua Estrangeira (1995)
International Bureau of English – Buenos Aires, Argentina

COURSES & CERTIFICATIONS

- Big Data Architectures (DBlandit – Sep 2019)
- Prince2 Practitioner Certificate– April 2016 – London, UK
- Prince2 Foundation Certificate– April 2016 London, UK
- ITIL v3 Foundation prep for certification - 2012
- PMP Exam Bootcamp Preparation – 2011
- MCSE (Microsoft Certified Systems Engineer - 2004
- MCSA (Microsoft Certified Systems Administrator) – 2001
- MCP (Microsoft Certified Professional) – 2001
- Seminary of installation & Linux Administration - 2002
- CCNA (Cisco Certified Network Associated) – 2000

PERSONAL INFORMATION
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