

BRIAN NANZER

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PROFILE

I am a creative, passionate person.

Have wide experience in service, retail and customer service.
I am empatic do a great job leading teams. I have an objective-oriented attitude and I am excelent at finding quick, creative solutions to any eventuality that may come up.
II have sound knowledge of IT. I am bilingual and I love learning and teaching people.

EDUCATION

COMPUTER ENGINEERING
University of Buenos Aires
2018 - Present Day

GRAPHIC DESIGN
University of Buenos Aires
2009 - 2016 (Incompleto)

FIRST CERTIFICATE IN ENGLISH
granted by Canbridge University (Grade 97/100)
2008

DIGITAL ART
Da Vinci University
2018

IT
Self-taught in andvanced PC use and building, MS Office Suite, HTML5, CSS3 y JavaScript programming in both Windows y Linux.

WORK EXPERIENCE

SHIFT SUPERVISOR AT STARBUCKS ARGENTINA — 09/2015 - Present Day

Responsible for staff, customer service, cash, stock, store purchases, administrative reports, procedures and training new and old employees alike.
Sales strategies and work planning centered on store level objectives.
Coffee Master certified barista: hot and cold espresso beverages preparation using espresso, chemex, drip, Aeropress, moka and french press. Basic latte art. Advanced knowledge of coffee and tea.

GRAPHIC DESIGNER AT AML BRAND EXPERIENCE — 09/2012 - 10/2014

Graphic and marketing consulting for top level companies. Fixed and variable bugdet managing, search and negotiation with supliers in order to form long-term relationships. Web and print design, email marketing. Idea, design, print and set-up for events and marketing stunts branding (leaflets, invites, souvenirs, signage).
Projects for Microsoft, Natura, INTI, Rizobacter, Provincia Seguros, and more.
Database set-up, management and handling for telemarketing projects with follow-up results.

GRAPHIC DESIGNER AT BRIAN'S BRAIN — 01/2012 - 09/2017

Personal freelance graphic design project. Print and web design, brand identity and content creation.

GRAPHIC DESIGNER AT QUE SE VEA — 01/2012 - 09/2013

Atención al público, diseño web y para imprenta, diseño de identidad corporativa, preparación de originales, atención a proveedores.