SOFÍA BAYLEY BUSTAMANTE

PERSONAL INFORMATION

José M. de Estrada 3344 (1636)
Buenos Aires, Argentina
28-11-1992

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EXPERIENCE

Apr2019-Oct2019

Café Manager – Klara Strand Café (Stockholm, Sweden)

- Complete customer service, ranging from menu and espresso coffee preparation to cash register and order handling.
- Staff management and contingency control.
- Direct contact with suppliers for product purchases.

Apr2018-Dec2018

Account Manager – SIM-Alianza, Environmental Consulting Agency (Argentina).

- Leading role and follow-through in each client's account.

Feb2017-Mar2018

Account Assistant – SIM-Alianza, Environmental Consulting Agency (Argentina).

- Environmental Management System (EMS) development assistance.
- Strong ties and fluent communication with local environmental authorities.
- Industrial plant visits: follow-up and assistance in business' performance regarding environmental law.
- Project enhancement through european technology supply: cutting-edge and reliable "waste to energy" technology (LINDNER, FOR-REC, DRANCO, ECOSTAR, COLSEN). Support of RDF production for cement kilns.
- In-house consulting for tire manufacturer FATE S.A.I.C.I. (May2017-Sep2018). EMS update and strengthening. Assistance and key follow-through in ISO 14.001:2004's migration to ISO 14.001:2015.
- Strong presence at technical environmental events.

LANGUAGES

- Spanish: First language.
- English: Bilingual / Profficient.
- French: Basic knowledge. IGCSE Certificate French (Cambridge University). DELF *Diplôme d'études en langue française* A2 & A1 levels.

EDUCATION

2011-present

Environmental Sciences Bachelor Degree – Agronomy Faculty, University of Buenos Aires (UBA).

- Complete. Total average: 7.71/10.
- Thesis in progress, regarding RDF (Refuse Derived Fuels) in cement kilns.

2010

Exchange Programme – Latymer Upper School, London (UK).

- 3-week immersion in the school's syllabus and vision.

2005-2010

Northlands Bilingual School – Buenos Aires (Argentina).

- IGCSE (International General Certificate of Secondary Education).
- IB Diploma (International Baccalaureate Diploma).

INTERNSHIPS

Aug2015-Dec2015

Intern – Green Schools Programme, Buenos Aires Education Ministry (Argentina).

COURSES

- *Sep2018-Dic2018* "Renewable Energies" Postgraduate course. Catholic University of Argentina (UCA).
- *Jan2018* "Internal Auditor for EMS according to ISO 14.001:2015". Delivered by Laura Bollmann, Lead Auditor.
- *Jul-Aug2018* "Global Environmental Management" - Online Course. Technical University of Denmark (DTU).
- *Feb2016-Apr2016* "The Art of the Diary". Delivered by Jessica Burch (Walrus Books).

I.T.

- Advanced skills in Microsoft Office and Web search.
- QGIS - Geographical Information Systems.

OTHER ACHIEVEMENTS

25-10-2018 Speaker at the Environmental Business Chamber's Technical Event "Sustainability for exports in agro-industry".

04-05-2017 Speaker at the Environmental Business Chamber's Technical Event "Technologies and services for solid waste treatment: Car tires".

2009-2015 Co-founder and forestation project leader of "Saint Andrews' Woods".