Gustavo Eduardo Rojas Delascio

Telecommunication Engineer



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Billinghurst 415. Almagro, Ciudad Autónoma de Buenos Aires, Argentina

Telecommunication Engineer wishfull to continue growing as a proffessional in the Telecommunications and Technology Fields. Proactive; eager for knowledge; good team player; with good communications skills both in the Spanish and the English language.

WORK EXPERIENCE

Informatics Technician
Maiten de Boaria S.A.

04/2017 – Present *Buenos Aires, Argentina*

Providing Hardware and Software Technical Support:

- Providing local and remote technical support (Hardware and Software) to over a 1000 users for Securitas Argentina (over 2 years on-site).
- Providing local and remote technical support to other Maiten de Boaria's Corporate Clients.
- Installation and support for Corporate Applications (Office 365, Lotus, CWA, Citrix, Avaya OneX, etc).
- Installation and Support of Operative Systems (Windows 10, 7, XP, macOS).
- Verificiation and solution of software failures using Windows Management Tools
- First level networking troubleshooting.
- Hardware reparation (PC, Notebooks).
- Technical documents translation (Spanish to English)

1st Level Operations
Ericsson Venezuela

10/2016 – 01/2017 *Caracas, Venezuela*

Indicents management over Telefonica Venezuela's Coporative Clients Services:

- Phone Customer Support.
- Incident entry creation on Remedy
- Initial Troubleshooting: Transmission paths state verification; Border and Client Router configuration verification; Layer 1 troubleshooting.
- Used Applications: U2000, 5620SAM, 5620NM, Global for Unix, Secure CRT, Airview.

Intern
Telenorma

02/2016 – 04/2016 *Caracas, Venezuela*

Pasante

- Documentation of the migration of CORPOELEC's current network structure, to the Cisco Systems 3 Layer Hierarchial Model.

EDUCATION

Telecommunications Engineering
Catholic University Andrés Bello

10/2010 – 02/2016 *Caracas, Venezuela*

High School Degree in Science
Madre del Divino Pastor School

09/2005 – 09/2010 *Caracas, Venezuela*

SKILLS

Multitasking | Public speaking | Social Skills | Redaction | Windows 10 | CCNA | Office 365 | Packet Tracer | IOS | Adobe Premire | Adobe Photoshop | macOS

COURSES

Cisco CCNA II and III (10/2019 – Present)
- Proydesa Foundation

Cisco CCNA I and II (02/2016 – 07/2016)
- Fermin Toro Foundation

English Language (02/2005 – 06/2009)
- Loscher Ebbinghaus Institute

German Language (06/2016 – 01/2017)
- Goethe Institut

TEACHING

Office Tech Tools

Facilitator in courses of: Windows, Microsoft Office, Adobe Photoshop and other technology tools.

Theater (03/2015 – 06/2016)

Facilitator in Theater courses with the Catholic University Theater.

LANGUAGES

English ●●●●●

German ●●○○○

INTERESTS

Telecommunications | Technology | Networking | Cinema | Economy | Literature | Languages