

Ariel Esteban Silva

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I enjoy working with teams, trying to help them solve or unblock conflicts. I'm also very passionate about technology, so I try to keep my self-updated by learning new programming and technology standards. And last but not least I love science fiction.

Skills

- Team Leadership, Team Management and Motivation, Team Leadership, Team Management and Motivation
- Software Architectural Design
- Software Project Management
- Software Development
- AWS, gCloud
- Ms SQL Server, Oracle, DB2, mySql
- Java (J1SE, J2EE)
- JSP, Struts, Hibernate, Spring
- JavaScript
- Lotus Notes (Script & Formulas)
- C++
- Visual Basic
- RM-COBOL, Clipper, SmallTalk

Experience

OCTOBER 2016 – PRESENT

Head of Customer Service & Lead Solution Architect / Loyal Solutions, Buenos Aires

Leading teams of Maintenance, Q&A, Helpdesk and Infrastructure to improve customer satisfaction with a global overview. Managing different indicators and reports to give visibility to other areas and research strategical cloud providers with service performance.

As lead solution architect I participate in the design of the cloud native Loyal project. Working with docker, kubernetes and microservices.

NOVEMBER 2011 – SEPTEMBER 2016

Chief Developer / Loyal Solutions, Buenos Aires

Many years leading development teams, I had a strong participation in managing projects, solving problems, working with scrum methodology. Few projects I can mention: **Loyal** (Document management, Quality and Key Process Indicators), **Experto** (Policy model and decision maker), **Schedule** (Schedule of TV programs and commercials) All the projects were web applications using java, angular, ext/js.

JULY 2008 – OCTOBER 2011

Architect/Project Manager / Loyal Solutions, Buenos Aires

As an architect I became an strategical provider bringing software solution mostly in financial sector. Working with java, C# and Oracle to meet the needs of different customers.

NOVEMBER 2002 – JUNE 2008

Team Leader/ Sisdam Technology, Buenos Aires

Leading different development teams I had mainly focused in document solutions projects.
Using an internal methodology to archive the project goals.

NOVEMBER 1999 – OCTOBER 2002

Developer / Sisdam Technology, Buenos Aires

As developer I work with different technologies integrating applications, bug fixing and refactors.
Environment: Visual Basic, Ms sql Server, DB2, Lotus Notes, Java

AUGUST 1997 – OCTOBER 1999

Developer / Federación Argentina de Obreros Pasteleros, Buenos Aires

Programming with Delphi, Clipper and Cobol to create all the different systems.

AUGUST 1997 – OCTOBER 1999

Developer / Soluciones Documentales, Buenos Aires

As Jr. Developer I work with Visual Basic and MS Access.

Education

2018

Internal Auditor / IRAM, Buenos Aires.

2014

Certified ScrumMaster / AgilAr, Buenos Aires.

1994 - 2006

Information Systems Engineer / U.T.N., Buenos Aires.

1992 - 1994

Programmer Analyst / Instituto Argentino, Buenos Aires.

Languages

English, Advanced Level.

Portuguese, Advanced Level.