GhidiniRodil
Humanos con recursos

CARLOS RODRIGO EXEQUIEL SANTA CRUZ



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EDUCATION

- CPA, University of Buenos Aires (Completed)
- Date of start: March 2007 (CBC)
- Date of graduation: December 2013
- GPA: 8 out of 10

LANGUAGES

- English Written: Advanced English Oral: Advanced

- First Certificate in English approved in June 2009 – B Grade.

- +10 Years working with US & UK (Clients and Internal Company)

- Daily contact with stakeholders in Houston. Trips to US and UK due to Accounting projects, Business meetings and Continues Improvements initiatives.

TECHNOLOGY

- MS Office applications (Word, Power Point, Outlook, Access, Visio and Sharepoint): Advanced knowledge.
- MS Excel: Advanced Knowledge (VBA macro developments)
- Analytics: Power BI advanced knowledge
- RPA: Advanced knowledge in Automation Anywhere
- ERPs: SAP/Oracle/Lawson/BW Datawarehouse
- Green Belt Certification in Six Sigma

EXPERIENCE

Company: Accenture **Date: from 01/2017 to present**

Position: RTR Tax LATAM Manager & Transformation Lead – Client: Oil & Gas field service company

Since January 2017 I'm leading the Tax team for an Oil & Gas field service company within Accenture Buenos Aires Delivery Center. Within the Tax team I'm the head of a group of +60 people responsible for the Local Statutory and Indirect Tax for LATAM countries (Argentina, Bolivia, Chile, Brazil, Colombia, Peru, Ecuador, Venezuela, Mexico, Trinidad, Surinam and Barbados).

From November 2016 to February 2017, we perform a transition from Client location (Houston, Texas) to Accenture (Buenos Aires) in which I was the Transition Lead for the Tax scope. As Transition Lead my primaries roles were to ensure that all processes were correctly transition to the Accenture trainees, key business knowledge was correctly documented in Standard Working Instructions and to manage the client relationship with the Tax HUB Manager for LATAM.

During this period, I collaborate building the new team in Accenture by hiring Key personnel, working side-by-side with the HR department on recruiting days and defining the team structures.

The transition period finalized by June 2018 in which the stabilization phase started. During this phase main objectives were related to delivering all the processes with the quality and timeliness defined by Service Level Agreements. During this phase we had to identify GAPs in knowledge or processes, measure Key activities and perform correction plans to mitigate them.

In addition to my role as Lead of Tax for LATAM, I'm also leading the Continues Improvement (CI) team in Accenture (RTR and PTP – General Accounting LATAM and North America, Tax & Accounts Payable) identifying areas of Improvement to automate processes and gain efficiencies and improve controls. Part of this role requires to work with the Accenture Automation team in Chennai, India. I've travelled to Chennai in February 2018 and June 2018 with the objective of defining key global automation processes (applicable for the LATAM and North America scope, and the Europe/Asia scope performed in Chennai Delivery Center) and testing those automations.

Company: Accenture **Date: from 06/2015 to 12/2016**

Position: Finance & Administration Associate Manager – Client: Oil & Gas Company

Intercompany, Reporting, Merges & Acquisitions and Operating Expenditures Costs Lead within the RTR – General Accounting tower (leading 29 people). Within my role I was the supervisor of 3 Team Leaders focused to Review the Accounting operation and identifying Improvement processes.

Main responsibilities:
- Career Counselor of 29 people. Mentoring them during their career and helping them to growth within the company.
- Visible face to potential new clients by presenting the General Accounting area. This include preparations of presentations and showing latest continues improvements in the Accounting processes.
- Manage with Team Leaders the closing activities by maintaining a smooth Delivery across all the processes. This include reviewing Quality controls and performance.
- Lead the Process Improvement activities within the General Accounting tower (more than 60 people).

In addition to my role I've also performed Due Diligences activities for new processes to be transitioned to Accenture from Houston, Texas. Project of 5 new roles into Buenos Aires Delivery Center.

In June 2016 I've also participated as KT (Knowledge Transfer) Lead for a transition of Accounting processes from UK to Buenos Aires Delivery Center (+20 people).

Company: Accenture **Date: from 04/2013 to 05/2015**

Position: Finance & Administration Team Leader – Client: Oil & Gas Company

During 2013 the Oil & Gas company decided a single service world-wide across all regions. Roles and scope were transitioned from IBM Argentina to Accenture Argentina.

Within Accenture my Team Lead role increased by:
- Leading the Continuous Improvement activities for the General Accounting tower (more than 60 people).
- Analyzing the end-to-end view of the Intercompany process across all areas and centers.
- Implement Accenture Business Excellence tools for the Intercompany team.
- Prepare Intercompany trainings for Buenos Aires center

In addition to these new activities I've also participated in a Transition of 23 positions from the US and the UK to Buenos Aires. My role during the transition was to ensure that the knowledge transfer between BP trainers and ACN trainees was done correctly by identifying gaps or potential transition issues. This required 1 month and a half of training in Houston and London.

Company: IBM Argentina **Date: from 03/2012 to 03/2013**

Position: Finance & Administration Team Leader – Client: Oil & Gas Company

Intercompany Team Lead role for Upstream North America within and Oil & Gas client.

My main responsibilities were:
- Coordinate the Intercompany team (7 people)
- Coordinate the Intercompany Analysts across their daily activities by helping them on any issue they might have.
- Review the Intercompany reconciliations prepared in the team
- Review Aged Items metrics
- Coordinate the Intercompany closing activities to ensure and meet SLAs.
- Train the team on knowledge gaps identified.
- Review that desktop procedures are updated.

Participate in 2 major projects by traveling to Houston and UK. These projects were related to process changes within BP Accounting structure and required an Intercompany experienced analyst to develop those changes and then training the Intercompany team. Projects were related to the implementation of FBW system in North America businesses.

Project included 1 month of activities in London and 3 weeks in Houston.

PROJECTS

Name: Automation Lead at Accenture **Date: from 01/2016 to today**

Lead Automation initiatives for an Oil & Gas client across General Accounting, Treasury, Accounts Payable and Taxes areas for LATAM. Work with Accenture developers (Techmasters) and with the Operation Team in order to identify initiatives, create project plan and give follow up to the plan in meeting with Managers, Sr Managers and ACN Directors.

We have achieved +3M saving forecasted at the end of the contract (5 year)

Name: RTR Expert on Due Diligences for new deals **Date: from 06/2015 to today**

Participate as a SME for RTR (General Accounting, Fixed Asset, Reporting, Account Receivable and Tax) on new F&A deals for Accenture LATAM. We travelled to Chile, Mexico and Brazil to conduct the Due Diligence of a Learning company with priority on LATAM scope. Main activities:

- Conduct interviews with client key Managers to understand opportunities for process improvements, systems changes, size the scope of work, identify risks, etc.
- Analyze client F&A data to understand the complexity of their work and how it can be managed and improved by Accenture.
- Perform presentation to client Managers to confirm if the data analyzed is correct and to review If we all agree on process improvements.
- Prepare presentation on Accenture Transformation Journey for RTR.

Name: Transition Lead at Accenture **Date: from 08/2015 to 11/2015**

Lead the transition of 13 new positions to Accenture Buenos Aires Delivery Center from an Oil & Gas client in UK. Within this role I had to monitor the transition status, give visibility to Accenture and client leadership, identify risks and identify solutions to achieve overall goal.

The transition was done in the client offices in UK on a period of 6 weeks and it continue locally in Buenos Aires for other 4 weeks prior to go-live.