FACUNDO CALVIÑO



INFO

Argentina

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Pichincha 125 4A - CABA

KNOWLEDGE

- English

Written - Advanced
Oral - Medium/Advanced

- Telephony Protocols

SIP, R2, ISDN, MGCP, SIGTRAN, ISUP (Advanced)

- SQL

TOAD - Basic

- Collaboration

Ready Access and Cisco Webex

- Linux - Unix

SO Setup, maintenance - Basic/-Medium

- VMware - Vbox

Implementation - Medium

- Others

UltraVNC Server, FTP, SNMP
SIP Phone Manage (Polycom VVX, Audiocodes HD series)

ABOUT ME

I am an enthusiastic, reliable, responsible and hard working person. Excellent work relationships, adaptable to all challenging situations. I am able to work under pressure, ready to reach goals.

EDUCATION

Mar 2014 - Nov 2016
Superior Telecomuncation Technician - UTN
Graduated

Mar 2012 - Dec 2014
Berlitz English Academy
Graduated

Jan 2012 - jul 2014
Cisco CCNA
Course Completed

Mar 2003 - Dec 2008
Bachelor
Graduated

EXPERIENCE

Feb 2010 - Jul 2011
Technical Support at Orange - France Telecom

I´ve worked as Remote Technical support. I used to get calls from Spain with many different issues like billing, mobile coverage, account balance, etc.

Sep 2010 - Present
Senior Voice Engineer at CenturyLink

Assurance Telephony 3rd level support for 6 years, giving solutions to customers and carriers. 1 year working as Service Delivery and actually working as Integration Engineer.

Operation and maintenance of digital switching stations TDM and NGN technology:

Ericsson AXE 10, Alcatel 5020 Softswitch, C4 Dialogic ControlSwitch System, C5 BroadSoft Softswitch (Certified). Audiocodes Mediagateways and SBCs (Mediant 500/800/1000/3000/8000, Mp1xx) and Dialogic Media Gateways, Oracle AcmePacket SBC, Polycom Videoconferencing.

Preventive network maintenance and active monitoring through Paessler PRTG .

Server Implementation IBM and Dell BladeCenter, also HP Proliant.

Skype for Business and Microsoft Teams architecture knowledge (Audicodes course)

Junos Basic/Medium administration (Juniper Switches EX4200). Lawfull Intercept knowledge (Condor, Utimaco).