PERSONAL INFORMATION

Juan Pablo Díaz
DNI 34962871. 11/01/1989. 29 years old.
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PROFESSIONAL HIGHLIGHTS

One of my stronger skill is the passion I give to the current job, the permanent search for the continuous improvement on the systems and solving issues. Thanks to my dynamic profile, I could easily adapt to any position within an IT Area.

I keep almost 10 years working in IT areas, working for different kind of business line and having roles such as developer, IT Architect and Technical Leader.

My preferences are oriented to areas from Architecture or IT Project Management, using any technology related with Cloud Infraestructure. I had been working at a Microsft´s partner company where I had acquired strong knowledge in many IT areas and participating in development projects, people management, decision maker and software architecture.

The mail goal for me is to delivery to the company I work, all the knowledge and experience from past jobs, and to be a very proactive and productive person.

I would like to apply to any job as an IT Architect or Technical Management roles.

CERTIFICATIONS

70-533 - Implementing Microsoft Azure Infrastructure Solutions

Microsoft Certified Solution Associate – Office 365

SAFe Methodology Certified Practitioner

FORMAL EDUCATION

01-03-2014. CAECE, Argentina

Licentiate Degree in Mathematics.

JOB EXPERIENCE

06-2018/ Up today. **ERNST & YOUNG (Contractor).**
Lead Product Engineer – Self Service Portal - Contractor

GLOBAL RESUME

Self-Service Portal is a tool designed to adapt Microsoft Azure to the specific and complex business case of EY at Global level, making general Cloud resources like Web Apps, VMs or PaaS Databases compliance to InfoSec and Service Owners requirements, for that the team take care of the automation's related features in Azure plus a consolidate Team of Developers and Engineers working together to accomplish all the different challenges to provide clients quality and resiliency.

The Lead Product Engineer is focus on managing the team and work with the Product Owner to design the product, align the backlog and work with the Stakeholder based on the business requirement, tracking all the different moving pieces to achieve the integration between them.

Being a point of reference for technical decision is key for the roles, not just for the Self-Service team also for other Engineering Teams inside the organization.

The Lead Product Engineer is a key position with focus on:

- Leading Self-Service Portal Team and technical
- Cloud Management Platforms Engineering & Support
- 3rd party Endpoint Integration Support
- Global cloud transformational projects
- Production IaaS provisioning support (creation of JSON Templates)
- Environmental troubleshooting (AD, DNS, SCCM OSD), related to cloud integration.
- Ensure Security & Compliance requirements are met.

03-2016 / 06-2016. **ERNST & YOUNG (Contractor).**
Cloud Services Engineer - Contractor

GLOBAL RESUME

The Cloud Service Engineer is a key position with focus on:

- Cloud Management Platforms Engineering & Support
- Cloud Orchestration Engineering & Support
- Virtual Network Engineering & Support
- 3rd party Endpoint Integration Support
- Global cloud transformational projects
- Production IaaS provisioning support (creation of JSON Templates)
- Environmental troubleshooting (AD, DNS, SCCM OSD), related to cloud integration.
- Ensure Security & Compliance requirements are met.

Also working on defining and driving key design decisions to increase technology component reuse, consolidate platforms, environments and products with the goal of reducing overall IT costs, managing teams and proposing new technology adoption for every project with a 100% business vision.

Ensuring effective and consistent communication within the team, with engineering peers, engineering leadership and other IT Services groups.

05-01-2015/ 03-2015. **Perception Group.**
IT Architect | IT Technical Leader

GLOBAL RESUME

The IT Architect is responsive for the design, deploy and technological management involved in an infrastructure project, also is responsive for develop a strong relationship with client & working as IT Chief for the internal activities of the company.

SUMMARY OF FUNCTION AND MIAN ACTIVITIES

- Design, Build, Test, Support and Deploy projects based in Microsoft technologies such as Windows Server, System Center, Azure, Office 365, SharePoint
- Review for the company projects.
- Research on new technologies
- Reduce the technical risks and guarantee that the decisions are being well communicated, validated and followed up.
- Identify and document the important aspects from the architectural system.
- Technical review from the customer's applications
- Build and provide environments for develop every assigned project.
- Coaching to the team.
- Plan the infrastructure for the implementation of the assigned projects.
- Deploy farm servers and perform troubleshooting.
- In contact with the Commercial and Services areas of the company to anticipate the need of hardware for incoming projects.
- Collaborate with support analysts in the deployment of solutions on the customer’s side.
- Pre-Sales and feasibility analysis.

01-2014/ 01-2015. **Perception Group S.A.**
Cloud Architect

GLOBAL RESUME

The Cloud Architect is responsible for the design of the communication strategy and deploy of the Online Service lifecycle for Enterprise Customers.

Establishing executive level relationships during sales cycle resulting in CIO level Conditions of Satisfaction (COS) and Service Delivery Plan (SDP),

Establishing, refining and using effective escalation processes to ensure quick and complete resolution of service disruptions.

Effectively engaging all necessary parties to minimize the impact of Microsoft Online software updates and their interactions with the customer environment (network, client, applications, etc).

Ensuring the highest levels of customer satisfaction with Microsoft Online services and coordinating where appropriate with sales, consulting and support teams who manage the customer's on premise environment.

Identifying additional online workload capabilities perpetuating additional sales opportunities.

01-2012/ 01-2014. **Perception Group S.A**.
Solution Specialist

GLOBAL RESUME

The Solution Specialist is responsible for the deploy of different Microsoft Products, among them SharePoint 2010, Office 365, Team Foundation Server 2010, MS SQL 2008 R2, and other products that belong to the Microsoft's Business Productivity Suite.

01-02-2011/ 01-06-2012. **Microsoft (as Vendor).**
Developer Tools Technology Specialist

GLOBAL RESUME
The Development Tools Technology Specialist is a pre-sales technical specialist focused primarily on selling the new Visual Studio products. The primary deliverables for the role are providing strategic technical leadership supporting Microsoft customers and partners to adopt, deploy, and support solutions based Visual Studio, Team Foundation Server and related Microsoft technologies, including SharePoint Server, Project Server, Windows Server, SQL server. Also assisting to achieve Developer Tools team with it revenue goals by providing deep technical expertise, effective sales support, and superior customer focus.

SKILLS / SELECTED TECHNICAL SKILLS

English: Writing: Advance. Oral: Advance.

Development Languages: C#, PowerShell.

Development Tools: Team Foundation Server 2010, Visual Studio 2008/2010/2012

Content Management Systems: SharePoint 2013, SharePoint 2010

Infrastructure: Active Directory, Terminal Services, DNS, Exchange 2007/2010, Windows Server Services - Active Directory, Windows Server Services - IIS, Windows Server Services - Windows Server 2000, Windows Server Services - Windows Server 2003, Windows Server Services - Windows Server 2008, IE - Client certificates, IIS - SSL server certificates.

Databases: MS-SQL Administration, MS-SQL Backup/Restore Strategies, MS-SQL Clustered installations, MS-SQL Configuration & Security, MS-SQL Installation, MS-SQL Store Procedure/Queries programming, SSRS (Reporting Services), SQL Server 2012, SQL 2012 AlwaysOn.

REFERENCES

https://www.linkedin.com/in/jpsdiaz/



Ed Perelman
IT Project Manager for Fraud Investigation and Dispute Services (FIDS) at Ernst & Young
September 29, 2017, Juan Pablo worked with Ed in the same group

JP has been my go-to person on several critical projects helping to break ground for future Azure cloud implementations. He's very good at analyzing and resolving issues independently or finding the right people for assistance to bring problems to the resolution state. His flexibility and willingness to work during late hours or on weekends helped deliver multiple high visibility objectives under extremely compressed timelines. JP possesses a number of very hot skills around cloud hosting and engineering, which makes him a highly valuable and in demand resource within the organization. He's the kind of resource whom you want on your team when operating in an extremely high pressured environment, because that type of personality, attitude and love of what he does just gets things done.



Debora Gonzalez Di Piano
Territory Sales Representative at Amazon Web Services
July 21, 2015, Debora managed Juan Pablo directly

Juan Pablo is a great professional and person who always is ready to collaborate. His technical knowledge was growing remarkably over time acquired an advisory quality was the key to delivering high quality services to our customers. Their ability to learn new things is admirable.



Lucas Ruiz
Project Manager en DigBang
June 25, 2014, Lucas managed Juan Pablo directly

I have worked for 4 years, he is a partner and a friend. I watched him grow up like a person and professional also. Work with him means effort and quality guaranteed . His proactive profile helps the team to encourage new challenges and decreasing riskiness. I hope we can work together for many years.



Verónica Cuello
Information Systems Professional. Teacher.
August 3, 2011, Verónica was a client of Juan Pablo's

Juan Pablo knows how to manage client expectations and deliver high quality services and solutions. During the time I was working with him he always showed passion for his work, independence, the strongest technical skills, and high innovation capabilities. If given the opportunity, I would work with him again without any hesitation.



Alan Scheinkman
Gerente de Servicios Perception Group
July 1, 2011, Alan managed Juan Pablo directly

Juan Pablo es un profesional fanático y apasionado como pocos! siempre dispuesto a escuchar y aprender cosas nuevas, sin ponerse limites! No tengo dudas de que tiene un futuro brillante!



Ariel Woscoboinik
Software Development Manager at TELEFE
June 30, 2011, Juan Pablo worked with Ariel in the same group

Juan Pablo asombra por su motivación para aprender, su inteligencia para resolver problemas concretos y su humildad para compartir conocimiento. Sin dudas, es un profesional con un futuro prometedor y una pieza clave en cualquier empresa.



Mauricio Alejandro Gimenez
System Administrator
June 28, 2011, Mauricio Alejandro was a client of Juan Pablo's

Juan Pablo besides being an excellent professional. It is a very nice person. In the projects I had to share with it, always demonstrated commitment and results.



Elias Errecart
Multi-platform Technical Lead at Telefe
June 28, 2011, Juan Pablo worked with Elias in the same group

Juan Pablo, posee un gran entendimiento y conocimiento sobre las tecnologías con las cuales trabaja. Es por eso que tiene la habilidad de desempeñarse "side by side" en etapas de desarrollo de software implementando soluciones especificas para cada necesidad, o en un ámbito de planeamiento y diseño aplicando propuestas efectivas y rentables. Cuenta con una gran creatividad y curiosidad lo que le permiten destacarse en el día a día.