Jorge Curatola

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WORK EXPERIENCE

- **Sr. Project Manager, Brightstar Argentina** (August 2019 – present)

  IT Project Manager for Finance/Services/Production/Commercial areas portfolios.
  Project charter definition and presentation to corporate office. Scope/requirements gathering. Budget vs Actual Costs control. Providers management (internal/external). Support for testing/UAT phases. Change Management. Coordination of go live, prod support and transition tasks. Project tracking for PMO. Status reports to sponsors and stakeholders.

- **Sr. Project Manager, Softtek Argentina** (June 2015 – August 2019)

  Innovation Laboratory. PM for Lab-as-a-Service area. April 2019.
  Management of Laboratory and PoC projects. Analyze client processes, propose initiatives and evaluate ROI/benefits. Build of prototype solutions with RPA/OCR/AI/Chatbot technologies.

  Ministry of Production. PM for Precios Claros project. July 2018.
  Head of web/mobile/BI/backend dev team of 15+ members. Follow up plan/risks/issues. Scope mgmt and involvement in requirement/architecture design and technical issues. Product: Government site for searching/comparing prices of main Argentina supermarkets. Technologies: JAVA, Kubernetes, Kafka, Redis, ElasticSearch, PostgreSQL, Angular 6, Android/iOS, Pentaho ETL, Microstrategy desktop, Azure/Amazon cloud resources.

  OSDE Group. PM/SM for OSDE Socios area. July 2016.
  Lead of frontend/backend/webservices development for OSDE website. Java/.Net projects. Involved on pre-project/development/testing/UAT/implementation/handover phases. Team of 10+ members. Coaching for issues resolution and project management. Candidates evaluation for development/analysis/leadership roles. PMI/Scrum methodologies. Billing reports, status reports, risk management and service manager duties.

  Volkswagen Argentina. PM for VW Transport area. June 2015.
  Stock/logistics project for VW manufacturing plant. Coordination with dev team in Germany; business/technical areas and external providers in Argentina. Risks/issues tracking. Also involved designing new processes in Logistics/Finance/Production areas. Coordination of project roll out and prod support. Report to stakeholders and PMO.

- **Sr. Project Manager, NetLabs S.R.L.** (July 2014 – June 2015)

  Development PM. POC with 10+ clients (media/newspaper companies and ISP/VoIP providers). LAMP projects (Linux/Apache/MySQL/Php). CMS/CRM/CDN applications and ISP/VoIP admin tools. Scope/budget planning. Report to company owners, client relationship focus.

- **Sr. Technical Project Manager, TeleTech Argentina S.A.** (December 2008 – July 2014)

  Applications lifecycle manager, +15 projects. Worldwide clients (EMEA/APAC/NA) and distributed IT teams (US/ARG/PHI/AUS). Manage issues/enhancements under ITIL frmwk. Allocate resources, deployments responsible. Projects on .Net/IIS/Oracle. Lead T1 teams in live outages to maintain 99.995% uptime. Report to US HQ. Experience in SCRUM, XP and CMMI.

- **SSr. Software Developer, TeleTech Argentina S.A.** (July 2006 – December 2008)

  Web developer, call center apps with C/C#/HTML/JavaScript and Oracle/PL/SQL technologies. Sprint planning. IIS configuration and administration. Team leadership and training.

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SKILLS & EDUCATION

- **Six Sigma Yellow Belt** – 2019, Softtek
- **ITIL Fundamentals** – 2018, Softtek
- **SCRUM** – 2018, Softtek
- **Introduction to mobile technologies, Android/iOS/hybrid** – 2018, Softtek
- **Projects finances, GM/GP/ROI/etc.** – 2018, Softtek
- **Six Sigma White Belt** – 2017, Softtek
- **Stakeholders Management –** 2017, Softtek
- **PMI Project Management Fundamentals** – 2015, Capacitarte UBA
- **Leadership for High Performance Teams** – 2014, ORT
- **ITIL v3 Foundations** – 2012, Teletech
- **OWASP Vulnerabilities** – 2010, Teletech
- **PMI Project Management Basics** – 2007, La Matanza University (UNLM)

- **Systems Engineer** – 2000-2010, La Matanza University (UNLM)

  Incomplete. 21/35 subjects approved. 3rd year.

- **Electronic Technician** – 1994-1999, Agustín Elizalde Institute, Ciudadela.

- **Languages**
  - **English**. Proficient level, written and spoken.
  - **Portuguese**. Advanced level, written and spoken.
  - **German**. Basic level, written and spoken.