# Ana Amante

Argentina

ana.s.amante@gmail.com

linkedin.com/in/ana-amante

## Summary

Senior Quality Assurance Engineer with 5 + years of experience. Team focused worker, committed to ensure software quality compliance with system requirements specifications and ensure software meets production level requirements.
Experience with different types of testing such as functional, regression, integration, cross browsing, exploratory, and testing of web applications, web services (APIs) and databases.
Software testing expertise on creation and maintenance of QA processes and workflows. Story analysis and clarification. Creation of test cases bugs and defects

## Experience

### Senior Quality Engineer

Venmo

Oct 2020 - Present (4 months +)
Mobile functional quality engineer.

Peer-to-peer payment platform, mobile app that enables sending money easily among friends. It can be also used to pay for goods and services from some online retailers as well as to make in-app purchases. It’s also a social platform, your transactions are visible to the public, as well as your friends on the platform. Who’s sending or receiving money from whom, and the notes they include about what the payments are for are displayed on Venmo's feed.

Responsibilities:
• Design, implement and execute test strategy to ensure product quality.
• Set a great example of teamwork and collaboration for the QE and Experience team.
• Utilize test case management tools to write and maintain test plans and test cases
• Utilize bug tracking software to report and track issue resolution.
• Perform ad hoc, edge case and critical path testing.
• Manually test on mobile devices to find bugs and give feedback on product quality.
• Leverage iOS and Android testing framework during regression.

### Senior Quality Engineer

Bonzzu

Jul 2020 - Oct 2020 (4 months)
Jemstep
An established FinTech innovator with over 10 years of experience in digital advice. Build and implement end to end digital wealth solutions for banks, credit unions, RIAs, broker-dealers, and insurance firms.

Responsibilities:

• Developed, and maintained automated scripts to replicate and test real-world scenarios, migrating Selenium
tests to Cypress
• Performed manual system tests when necessary.
• Wrote gherkin test scenarios.

### Senior Quality Engineer

Overactive
Aug 2019 - Jul 2020 (1 year)
XPO Logistics

Leading global provider of transportation and logistics services: less-than-truckload transportation, truck brokerage, last mile logistics, intermodal, drayage, contract logistics, ground and air expedite, global forwarding and managed transportation.

Responsibilities:
• Analyzing requirements, developing test plans, test scenarios, and executing test cases.
• Performing SQL statements for set up, retrieve and verify modified data for tests to ensure data displayed in UI matched back end database.
• Analyzing applications and errors, escalated issues to developers, and verified fixes.
• Getting all requirements clarifications from the product owner.
• Creating new workflows for QA in Jira to provide real metrics on how the QA activities are being done.
• Estimating stories
• Provided mentoring and guidance for new members of QA team.

### Senior Quality Engineer

Endava
Mar 2019 - Jul 2019 (5 months)
PeopleMatter by SnagAJob
Human resource cloud-based solution that focuses on connecting workers with employers, offers end-to-end hiring solutions, allows to have a streamlined hiring process by combining sourcing, screening and applicant tracking into one centralized, web-based solution.

Responsibilities:
• Generating test plans and executed test cases
• Reporting and validating bugs, communicating with development team
• Performing issue tracking, logging and reporting using JIRA
• Maintaining automated test suite, ensuring test kept working correctly
• Running automated cases
• Creating automated cases for new features within an already created and working framework (Selenium -Cucumber - Ruby).

### Senior Quality Engineer

Endava
Dec 2015 - Mar 2019 (3 years 4 months)
OrderGroove

Web based platform that integrates into any eCommerce website allowing customers to subscribe to frequently purchased items.

Responsibilities:
• Analyzing requirements, developing test plans, test scenarios, and executing test cases.
• Performing SQL statements for set up, retrieve and verify modified data for tests to ensure data displayed in UI matched back end database.
• Analyzing applications and errors, escalated issues to developers, and verified fixes.
• Providing recommendations to developers and product owners on implementing more user- friendly features.
• Estimating stories and QA tasks
• Ensuring compatibility across multiple browsers and mobile devices.
• Testing API with Postman to create users on the database or modify their information, verifying correct errors were retrieved.
• Ensuring code was deployed correctly to production by running sanity tests.
• Triggering Jenkins jobs to execute API automated Testing.
• Documenting new functionalities in Confluence.
• Participating in technical reviews related to UX changes.
• Participating in demos, and product meetings with product owners to ensure product's quality.
• Provided mentoring and guidance for new members of QA team.

### Senior Quality Engineer
Endava
Sep 2014 - Dec 2015 (1 year 4 months)
WebMD Health Services
Web and mobile well-being solutions that provide assessment, motivation, coaching, education, rewards, communications, reporting for employers and health plans.

Responsibilities:
• Analyzing requirements, developing test plans, test scenarios, and executing test cases.
• Performing SQL statements for set up, retrieve and verify modified data for tests to ensure data displayed in UI matched back end database.
• Analyzing applications and errors, escalated issues to developers, and verified fixes.
• Getting all requirements clarifications from the product owner.
• Estimating stories
• Participating on continuous deployment process by deploying front end changes using Jenkins.
• Documenting application functional specifications in Confluence.

### Managed Business Consultant
NEORIS
Jun 2011 - Sep 2014 (3 years 4 months)
Lowe's Home Improvement
Web and desktop applications used internally for home improvement retail stores.

Responsibilities:
• Resolving support requests or transactions of intermediate complexity that were scaled by Level 1 or Level 2 customer support, following the procedures established by the operation, looking in all cases to ensure continuity of customer operation, and software quality.

• Documenting support resolutions in the knowledge base so that they can solve repeated cases.
• Providing the user with a temporary solution that allows him/her to continue with his/her activity.
• Diagnosing and determining the root cause of the problems of low complexity in order to prevent recurrence of incidents reported.
• Complying with client's SLA.
• Executing activities related to the process of Incident and Problem Management in accordance with its responsibilities and Neoris' support methodology and defined procedures.
• Participating in knowledge transfer to Neoris' co-workers.

## Education

**Instituto Superior Particular Nº 4011 "General Manuel Belgrano"**
Digital design analyst, Web Page, Digital/Multimedia and Information Resources Design
2005 - 2007

**Escuela de Educación Secundaria Orientada N° 435**
High School Diploma, Natural Sciences, Health and Environment
1999 - 2003

## Licenses & Certifications

**Introduction to Web Development I (40hs)** - Google Actívate
RT2 FKA KZK

**IntelliJ for Test Automation Engineers** - TestAutomationU
1e6f65fe

**Java para no programadores** - EducacionIT

**Introduction to Web Development II (40hs)** - Google Actívate
PEC UDV MHD

**Software Development Fundamentals** - UTN Buenos Aires
CER-72KL9XJY-319932

**Java Programming** - TestAutomationU
cc6842b6

**Scrum Foundation Professional Certificate (SFPC) – (Spanish)** - CertiProf
FLCLDJLWJT-SSSQKRJD-WHKBDHWZBD

**EF SET English Certificate 81/100 (C2 Proficient)** - EF Standard English Test (EF SET)

**Selenium WebDriver with Java** - TestAutomationU
1baa2be2

**Introduction to Cypress** - TestAutomationU
43eec164

## Skills

Manual Testing • Analysis • Agile Methodologies • Agile Testing • Regression Testing • User Acceptance Testing • Continuous Integration • Functional Testing • Incident Management • Managed Services