Ezra Arcia

Argentina

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Summary

(BI) Business Intelligence Consultant. ETL Specialist. Expert in Visualization. Database Developer since 1996.

Bilingual (Spanish-English)

Experience

Business Intelligence Specialist Sr.

Globant

Aug 2019 - Present (1 year +)
Creation of reports and dashboards with Power BI
Data Modeling with Azure SQL DW
ETL process with Azure Data Factory
U-SQL Azure App Insights
Use of MS SQL Server and Postgres
ETL development with Pentaho and MS SSIS
Use of SuccessFactors (SSFF) API for Time Off reports

BI Technical Lead

Ergo Renova

Aug 2017 - Jul 2019 (2 years)
Leading a team of developers for a BI Factory. Fullstack BI development with Microsoft BI Tools and Microstrategy. Tasks include developing Stored Procedures in MS SQL Server, creating ETL packages in MS SSIS, analyzing, diagnosing and solving production errors.
Weekly meetings with stakeholders in the client side reviewing status of projects and setting priorities and objectives week to week. Communicating the advantages of Agile developing methodologies and successfully accomplishing the alignment to them in both sides, Factory and Client.
Also, collaborating in projects of other teams for clients.

Business Intelligence Consultant Sr.

Biwares

Jul 2013 - Jul 2017 (4 years 1 month)
Responsible for several projects at the same time, in some cases working with members of a team in different countries and time zones. Working with vendors supporting the implemented tools in the client, communicating issues and following them through. Teaching courses of tools such as OBIEE, Modeling Business Intelligence solutions, developing Stored Procedures, Queries, Views, Triggers, and other Database objects, ETL Packages, constructing metadata for BI Tools, Creating Reports and Dashboards. Also, integrating solutions with MS Excel and VBA. Self managing of workload and workflow.

The tools used were many and diverse depending on the client visited. Business Intelligence Architecture Design, Development and Training, with MS SQL Server, MS SSIS and Microstrategy in and Investment Bank, which was the first the main and only client assign to me. Then in other clients we used other technologies,

Talend, MS SSAS, C#, PowerBI, Oracle Business Intelligence Enterprise Edition, PL/SQL. Maintenance of web solutions using ASP.Net, IIS, integrated login via Active Directory.

Budget Specialist

Bancaribe

Jun 2010 - Apr 2012 (1 year 11 months)

Technical arm of the Budget department. Developing tools and controls for the Budget process of the whole bank using Microsoft Dynamics, Microsoft SQL Server, MS Excel and MS Access. Data Analysis of differences, savings managing, calculations of macroeconomic parameters. Leading meetings with department heads to set goals and review differences. Developing and maintaining processes of monitoring and control of applications.

Sales Administrator

DHL

Jun 2009 - Jun 2010 (1 year 1 month)

Maintained DTS Packages and complex queries and MS SQL Server Stored Procedures that extracted and transformed information from multiple sources and updated information for Management Decision Making Reports like KPI, Sales Performance, and Sales Persons and Sales Staff Scorecard
Developed and supported reporting using ASP, COGNOS, VBA and MS Excel.
Performed DB administration for several servers, was in charge of tuning, monitoring, login administration, backup policy and upgrades and installations.
Managed the Sales CRM system (COMET)
In charge of presentation of monthly performance results to Sales Management (by region, category, revenue, units and weight among others)
Received and imparted instruction about new processes and global sales policies.

Copywriter

DC33 Group

Jun 2008 - Jun 2009 (1 year 1 month)

(This was our own advertising company along with 2 other friends)
Design and execution of BTL advertisement campaigns. Production of musical shows. Management of national rock bands. Tour Manager for foreign bands visiting the country (Ocho y Media fromFrancia, Afromental from Polonia, DJ Brako from Brazil). Flyer design (Illustrator y Photoshop (CS5 Suite))

National Statistics Analyst

DHL

Mar 2006 - Jun 2008 (2 years 4 months)

Developed an automated tool, using MS SQL Server, DTS and ASP, to improve the operational performance of the deliveries, by monitoring the checkpoint compliance, transit times and “transport collect” alerts. Programming of Stored Procedures, Triggers, Alerts and complex queries to create compliance alerts Designed and developed KPI and Personnel Scorecard reporting using ASP and MS Excel. In charge of presenting monthly analysis and performance results to the Operational management Performed DB administration for several servers, was in charge of tuning, monitoring, login administration, backup policy and upgrades and installations. Received and imparted instruction about new processes and global operational policies.

Business Intelligence Analyst

MPR Venezuela

Aug 2005 - Mar 2006 (8 months)

In charge of the installation of Business Objects in the clients premises.
Designed and created BI reports

Gave support to users

Business Intelligence Consultant

Arcia C Soluciones (emprendimiento propio)

Mar 2004 - Jun 2005 (1 year 4 months)

(Worked only for ABN AMRO Bank as an external contractor)

Designed and modeled the Metadata for the new Data Warehouse of the bank

Designed and created DTS packages to extract data from the AS/400 and transform it to be used in MS SQL Server

Supported several applications developed in Visual Basic 6, ASP, HTML, JavaScript and also reports in Crystal Reports.

Supervised two analysts who were in charge of BOD/EOD processes and the automation of reports and other tasks.

MIS Analyst - IT Analyst (DBA)

ABN AMRO Bank N.V.

Jul 1998 - Feb 2004 (5 years 8 months)

Managed and maintained the Reporting System of the bank, which include not only creating complex queries to obtaining information but also the creation of the corresponding report.

In charge of developing, maintaining and deploying every accounting and performance report for internal and external consumption using MS Access.

Maintained several applications developed in house, like the Credit Scoring system that was developed using MS Access

Database administrator to several MS SQL Server servers

Investment Control Supervisor (Productos EFE)

Empresas Polar

Apr 1996 - Jun 1998 (2 years 3 months)

Was the operational arm of a small team in charge of monitoring the investment in sales equipment (freezers) and its performance in terms of money, units and volume.

Extraction and Transformation of data from AS/400 to MS Access and MS Excel

Automation of reports using Visual Basic for Applications (VBA) in MS Excel and MS Access.

Analysis of data using SSPS to find tendencies of sales behavior

Internship Industriekauffman program

Empresas Polar

Apr 1993 - Apr 1996 (3 years 1 month)

The Industriekauffman Dual System of instruction from Germany comprises classes followed by long internships in several departments of a sponsor company, which was hands-on training in Production, Planning, Marketing, Sales, Human Resources, Finance, Quality Assurance and Accounting.

At the end of the process, I stayed as a Costs Accounting Analyst and my tasks included: valuating and taking inventory, Sales Cost calculation and automation of several administrative processes.

Education

Universidad Católica Andrés Bello

Diplomado, Marketing/Marketing Management, General

2008 - 2009

Fundación ICREA

Creative Writing, Creative Writing

2003 - 2006

Diplomado

Universidad Simón Bolívar

Computer Engineer, Computer Engineering

2002 - 2004

(incompleto)

CEVAC

TSU, Business Administration and Management, General

1993 - 1996

University of Buenos Aires

Bachelor's Degree, Psychology

2013 - Present

Skills

SQL Server • Talend • OBIEE • Oracle Database • Pentaho • PostgreSQL • SQL Server Integration Services (SSIS) • Business Intelligence (BI) • Data Modeling • Microsoft Power BI