PERSONAL DATA



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PROFESSIONAL RESUME

Role: Senior Tester

1. SUMMARY

José Ignacio has been working in software testing since January 2014.

He has great communicational skills and feels comfortable working in either small or large groups of people.

He is always looking for ways to improve the team's work, while keeping product quality as the goal.

2. CORE TECHNICAL SKILLS

End-to-End Delivery Lifecycle:	● Agile ● Scrum ● Waterfall ● Kanban
Functional Testing:	● Regression Testing ● Integration Testing ● System Testing ● Smoke Testing ● Exploratory Testing ● User Acceptance Testing ● Automation: C# / Java - Selenium
Non-Functional Testing:	● Cross-Browser Testing

	● Compatibility Testing
Testing Tools:	● Test Manager ● Selenium ● Postman ● SauceLabs ● Team Foundation Server
Defect Tracking Tools:	● JIRA ● HP ALM
IDE:	● Microsoft Visual Studio

3. EDUCATION AND TRAINING

Qualifications:	Computer Science and Systems. (Incomplete)
Languages:	Spanish: Native English: Advanced

4. RECENT PROJECTS

SENIOR TESTER IN A U.S. HEALTH COMPANY INVOLVING TESTING FOR THE CLIENT'S WEBSITES (JULY 2017 - PRESENT)

The client is a health software company, which provides software solutions to hundreds of clinics in the USA.

The client has a main website where the clinics can create patients, schedule clinical or therapy visits, generate billing claims, etc.

Since January 2020 I've been assigned as Team Lead (team consisting of 4 Developers, and 2 more QAs) by client's request.

Team tasks: provide application development and testing services for the client's existing websites, using ColdFusion, .NET Core, Angular, SQL Server, JAVA, Selenium and Sauce Labs to mention a few technologies.

Personal tasks:

- Participation in the daily scrum and meetings of planning with the client.

- Write, execute and maintain test cases.
- Report the errors found and give course to corrections.
- Participate in demo, refinement and retrospective meetings.
- Estimate tasks for the sprint.
- Provide BackEnd and FrontEnd tests for the website.
- Test the integration between products.
- Elaborate test documentation.
- Provide knowledge transfer to newly hired QA team members in Rosario.
- Work with the Agile methodology
- Create and maintain automated tests for the website.
- Risk management.
- Conflict resolution.
- Assign and coordinate team tasks, for both Development and QA members.
- Participate in product design meetings, and discussions to refine user stories.

Tools: JIRA, GIT, Postman, SQL Server, Selenium, Visual Studio, Figma, Miro and Sauce Labs.

SENIOR TESTER IN A U.S. FINANCE COMPANY INVOLVING TESTING FOR THE CLIENT'S WEBSITES (MAY 2015 - JULY 2017)

Working as a tester for different projects. The work consisted in carrying out the testing of the website, ensuring the quality in each of the features - improvements made. Products tested involved: company employee's web forms for travel, company file and data storage with customized UI, and a website for calculating expenses on new branch locations.

Personal tasks:

- Involved in three different teams for each project as QA Lead.
- Writing, updating and manually executing test cases.
- Defect tracking.
- Elaborating test documentation.
- Knowledge transfer for new hires.
- Actively participating in demos for stakeholders.
- Daily direct calls with the client.
- Working with the Agile methodology.
- Participation in the daily scrum and planning meetings.
- QA Team task assignment and followup.
- Error Report and give feedback to corrections.
- Join demo and retrospective meetings.
- Assemble and analysis of testing metrics.
- Creation of test plan.
- Tasks estimation.
- Hours Management and people assignments.

Tools: JIRA, TFS, Visual Studio, SQL Server.

JUNIOR AND SEMI-SENIOR TESTER IN A WORLDWIDE INSURANCE COMPANY. (FEB 2011 – JAN 2013)

The company provides insurance policies for clients all over the world.

In this particular project the application was for Brazil based clients.

Team tasks: Test and maintain desktop application for policies.

Personal tasks:

- Writing, updating and manually executing test cases.
- Reporting and followup of bugs on ALM (HP).
- Testing desktop applications.
- Waterfall workflow.
- Estimate tasks.

Tools: ALM for bug tracking(HP), SQL Server.