Hernán Pablo Álvarez

Cloud-focused Systems Analyst, Windows and Linux admin

hernan.alvarez@gmail.com | +5491162601980 | https://www.linkedin.com/in/hpalvarez/
Almagro, Buenos Aires, Argentina

Systems administrator with a strong focus on security and development. Deep knowledge of leading operating systems as Windows, Linux and macOS. Extensive experience (+10 years) administering and securing Windows Server environments. Experienced on cloud platforms as Amazon Web Services and Microsoft Azure (certified). Great understanding of Linux fundamentals and distributions. Eager to dive into new challenges and opportunities. Excellent analytical and troubleshooting skills. Responsible and committed to the objectives of the team.

Skills

- Windows Server
- Linux (Ubuntu, Red Hat, Debian)
- Server software (AD, SCCM, IIS, MS SQL, Apache, nginx)
- AWS and Azure
- Advanced diagnostic and troubleshooting.
- Infosec practices
- Scripting languages (PowerShell, Python)
- Basic C, C#, PHP

Professional Experiences

Accenture Argentina SRL
Tech Architecture Delivery Sr Analyst (2018-current)

Site Reliability Engineer for the 1000+ Windows and Linux cloud-hosted and web-based internal Accenture applications

- Initial setup and management of the cloud services needed for each app operation (mainly Amazon EC2, CloudFront, Route53, API Gateway, Azure Virtual Machines, Web Apps, Application
- Gateway, among others)
- Level 3 support and advanced troubleshooting of Accenture critical applications.
- Troubleshooting of Amazon EC2 y Azure Virtual Machines instances based on Windows Server and Red Hat Enterprise Linux/Ubuntu Server.
- Administrative task automation using PowerShell.

Yel Informática SRL
Security Analyst - Windows Server specialist at YPF SA (2013-2018)

Specialist in Windows Server and Active Directory related issues for the Information Security Administration department for YPF SA.

- Advanced AD, Windows Server and Exchange troubleshooting.
- Automation of repetitive tasks using PowerShell.
- Securing and administering Windows-based file servers.
- 2nd level support of other IT groups in Windows Server and infosec related tasks.
- Report extraction upon specific requests.

Datco SA
SCCM Administrator at Banco Macro SA (2012)

- Microsoft System Center Configuration Manager administrator for Banco Macro SA. Patch management of the 1000+ server farm at Banco Macro.

Cider SA - Hewlett Packard Argentina (2008-2012)
Software Laboratory Analyst at Telefonica de Argentina SA

Focal point of the software laboratory of Telefonica de Argentina, supporting 15.000+ client computers in Telefonica and Movistar sites.

- SCCM infrastructure administration.
- Application packaging, testing and deployment using Microsoft tools.
- Client computer software image creation and deployment.
- Patch management using WSUS and SCCM.

Other Professional Experiences

IT Support for Cubecorp (2007-2008) and Ceitech (2002-2007) for its customers Chevron BASSC, Bayer SA and Universidad Austral. *IBM desktop hardware support* on Casa Sarmiento (2001-2002).

Education

Tertiary Degree - Systems Analyst - Instituto de Formación Técnica Superior 19 (2015-2017)

Certifications

- Azure Fundamentals AZ-900 / MCSA 2012 certification certification

Personal information

- Dual Argentina-EU citizenship (Spain).
- Conversational level English (C1+ level at Rosetta Stone).