PROFESSIONAL RESUME

Name: María Alejandra Usart

Role: Senior Tester

SUMMARY

I have 7 years' experience in manual software testing and I have previously worked in software development. I have knowledge in development, testing and managing. I have experience in coding, testing, management, ability to interact with people and ability to meet deadlines.

I love researching the new technologies. I am interested in areas outside the projects' field of activity, so I joined work groups focusing on increasing the testing competencies in general, performance testing and automation testing. I am an active member in the communities of performance testing and management testing.

DOMAIN EXPERIENCE

I get a degree in Bachelor in Computer Science.
I have worked in Software Development Industry since 2004 and in Testing since 2013. For the first years, I worked as a programmer and then as a tester.

CORE TECHNICAL SKILLS

End-to-End Lifecycle:	**Delivery**	● Agile (generic) ● Scrum ● Kanban ● Waterfall
Functional Testing:		● Component Testing ● Integration Testing ● System Testing

	● Smoke Testing ● Regression testing ● Automation Testing
Non-Functional Testing:	● Cross-Browser Testing ● Performance Testing ● JMeter
Testing Management Tools:	● JIRA Zephyr ● TestRail ● MTM (Microsoft Test Manager)
Defect Tracking Tools:	● JIRA ● TFS
ISTQB/BCS Certifications:	● ISTQB Certified Tester Foundation Level (ISTQB CTFL)
SCRUM.org Certifications:	● -
Desktop Virtualization:	● VMWare ● Oracle VM VirtualBox
IDE:	● Microsoft Visual Studio ● Eclipse
CMS:	● Sitecore ● Oracle ATG Web Commerce

EDUCATION AND TRAINING

Qualifications:	Bachelor degree in Computer Science at Facultad de Ciencias Exactas, Ingeniería y Agrimensura (FCEIA), Universidad Nacional de Rosario, Argentina.
Languages:	Spanish: native English: upper intermediate
Trainings/Courses	- **Argentesting** 2018 and 2019 -"**Project Management. CIT and ILDP**", 2008 -**Summer School of Computer Science**, 200 6in Rio IV, Córdoba -"**Automata for verification of mobile system**" in ECI 2004 (**Winter School of Computer Science**). Emilio Tuosto, Departamento di Informática dell'Universitá di Pisa, Italia. -**PRISE-2004** - Principles of Software Engineering 2004. -"**International Winter School on Semantics and Applications**", Montevideo, Uruguay 2003.

RECENT PROJECTS

SENIOR TESTER IN A PROJECT INVOLVING DEVELOPMENT AND TESTING FOR THE CLIENT'S POST-PURCHASE E-COMMERCE (FEBRUARY 2019 - FEBRUARY 2020)

The client engages in the designing, distributing and retail of athletic apparel and accessories in the United States and Canada. The system/site is an E-commerce, and the functional unite is Post-Purchase.

Team tasks (8 team members: PMs/Scrum Masters, technical leads, developers, testers): provide application development and testing services for the client's websites, web services and mobile apps.

Personal tasks:

- analysis and research of functional requirements;
- writing, updating and manually executing test cases;
- reporting bugs and creating new JIRA tasks;
- defect tracking;
- estimation tasks;
- functional testing;
- regression testing;
- daily direct calls with the client;

- work with the Agile methodology (Scrum).

Technical Skills and Tools: Postman, Swagger, Jira, Confluence, Jira, TestRail, Oracle ATG Web Commerce, Oracle SQL Developer.

SENIOR TESTER IN A PROJECT INVOLVING DEVELOPMENT AND TESTING FOR THE CLIENT'S HEALTHCARE WEBSITE (MARCH 2018 - NOVEMBER 2018)

The client is an American corporation known primarily as an online publisher of news and information related to human health and well-being. The site includes information pertaining to drugs. It is one of the top healthcare websites by unique visitors.

Team tasks (10 team members: PMs/Scrum Masters, technical leads, developers, testers): provide application development and testing services for the client's websites, web services and mobile apps.

Personal tasks:
- analysis and research of functional requirements;
- writing, updating and manually executing test cases;
- reporting bugs and creating new JIRA tasks;
- defect tracking;
- estimation tasks;
- functional testing;
- regression testing;
- daily direct calls with the client;
- work with the Agile methodology (Scrum).

Technical Skills and Tools: Postman, Swagger, Jira, Confluence, Jira Zephyr, TestRail, Git, Jenkins, Bitbucket, Sql Server Management Studio, Visual Studio, .Net, C#, Selenium, Rabbit, Splunk.

SENIOR TESTER IN A PROJECT INVOLVING DEVELOPMENT AND TESTING FOR THE CLIENT'S API MANAGEMENT (JANUARY 2017 - NOVEMBER 2017)

The client is a business unit that specializes in cloud-based integration, API management and Master Data Management.

Team tasks (9 team members: PMs/Scrum Masters, technical leads, developers, testers): provide application development and testing services for the client's API Services.

Personal tasks:
- analysis and research of functional requirements;
- writing, updating and manually executing test cases;
- reporting bugs and creating new JIRA tasks;
- defect tracking;
- estimation tasks;
- functional testing;
- regression testing;
- Integration Testing using JUnit Framework. Programming using Java and JUnit
- daily direct calls with the client;
- elaborate documentation for the client;
- work with the Agile methodology (Scrum).

Technical Skills and Tools: Postman, Charles, Jira, Confluence, Jira Zephyr, Git, Jenkins, Bitbucket, Java, JUnit.

SENIOR TESTER IN A PROJECT INVOLVING DEVELOPMENT AND TESTING FOR THE CLIENT'S HEALTHCARE WEBSITE (OCTOBER 2015 - DECEMBER 2016)

The client is recognized as one of the top medical centers in the United States

Team tasks (10 team members: PMs/Scrum Masters, technical leads, developers, testers): provide application development and testing services for the client's websites and mobile apps.

Personal tasks:
- analysis and research of functional requirements;
- writing, updating and manually executing test cases;
- reporting bugs and improvements on TFS;
- defect tracking;
- estimation tasks;
- functional testing;
- regression testing;
- smoke testing;
- automation testing on Coded UI Test Visual Studio;
- daily direct calls with the client;
- work with the Agile methodology (Scrum);
- In addition, outside the scope of the project, I gave a training on Agile methodology.

Technical Skills and Tools: TFS, Visual Studio, MTM (Microsoft Test Manager), Sitecore, .Net, C#, Coded UI Test.

SENIOR TESTER IN A PROJECT INVOLVING DEVELOPMENT AND TESTING FOR THE CLIENT'S PROJECT MANAGEMENT WEBSITE (AUGUST 2015 - OCTOBER 2015)

The client is a global management consulting and professional services firm that provides strategy, consulting, digital, technology and operations services.

Team tasks: provide application development and testing services for the client's websites.

Personal tasks:

- developing automated test scripts on Protractor;
- fixing bugs;
- run scripts, automation test scripts on Protractor;
- reporting bugs;
- daily direct calls with the client;
- work with the Agile methodology (Scrum).

Technical Skills and Tools: Protractor, JavaScript, TFS.

SENIOR TESTER IN A PROJECT INVOLVING DEVELOPMENT AND TESTING FOR THE CLIENT'S WEBSITE (MAY 2015 - JULY 2015)

The client is a telecommunications company in the United States.

Team tasks: provide application development and testing services for the client's websites.

Personal tasks:

- analysis and research of functional requirements;
- writing and updating of test cases;
- reporting bugs;
- estimation tasks;
- functional Testing on the TEST, UAT environments;
- regression testing;

- daily direct calls with the client;
- work with the Agile methodology (Scrum);

Technical Skills and Tools: TFS, Web Application, Sitecore.

SENIOR TESTER IN A PROJECT INVOLVING DEVELOPMENT AND TESTING FOR THE CLIENT'S APPLICATION ON TABLEAU (NOVEMBER 2014- APRIL 2015)

The client is a global management consulting and professional services firm that provides strategy, consulting, digital, technology and operations services.

Team tasks: provide application development and testing services for the client's applications.

Personal tasks:
- analysis and research of functional requirements;
- writing and updating of test cases;
- reporting bugs;
- estimation tasks;
- functional Testing on the TEST, UAT environments;
- regression testing;
- daily direct calls with the client;
- work with the Agile methodology (Scrum);

Technical Skills and Tools: TFS, Tableau.

SENIOR TESTER IN A PROJECT INVOLVING DEVELOPMENT AND TESTING FOR THE CLIENT'S WEBSITE (SEPTEMBER 2014-OCTOBER 2014)

The client is a Swiss multinational pharmaceutical and biotechnology company.

Team tasks: provide application development and testing services for the client's applications.

Personal tasks:
- analysis and research of functional requirements;
- writing and updating of test cases;

- daily direct calls with the client;
- work with the Agile methodology (Scrum);

Technical Skills and Tools: TFS, Visual Studio, Web Application.

SENIOR TESTER IN A PROJECT INVOLVING DEVELOPMENT AND TESTING FOR THE CLIENT'S HEALTHCARE WEBSITE (OCTOBER 2013 - SEPTEMBER 2014)

The client is recognized as one of the top medical centers in the United States

Team tasks (10 team members: PMs/Scrum Masters, technical leads, developers, testers): provide application development and testing services for the client's websites and mobile apps.

Personal tasks:
- analysis and research of functional requirements;
- writing, updating and manually executing test cases;
- reporting bugs and improvements on TFS;
- defect tracking;
- estimation tasks;
- functional testing;
- regression testing;
- smoke testing;
- automation testing on Coded UI Test Visual Studio;
- daily direct calls with the client;
- work with the Agile methodology (Scrum);
- In addition, outside the scope of the project, I gave a training on Automation Testing: Coded UI Test Visual Studio 2012.

Technical Skills and Tools: TFS, Visual Studio, MTM (Microsoft Test Manager), Sitecore, .Net, C#, Coded UI Test.

SENIOR DEVELOPER AND ANALYST IN A PROJECT INVOLVING DEVELOPMENT AND TESTING FOR THE CLIENT'S WEBSITE (JUNE 2013- AUGUST 2013)

The client is a global management consulting and professional services firm that provides strategy, consulting, digital, technology and operations services.

Team tasks: provide application development and testing services for the client's applications.

Personal tasks:
- analysis and research of functional requirements;
- I was part of a team developing a web application front-end with a lot of JQuery (and JQuery UI Gadgets) interacting with a .NET web services backend through ajax calls.
- reporting bugs;
- estimation tasks;
- functional Testing;
- regression testing;
- daily direct calls with the client;
- work with the Agile methodology (Scrum);

Technical Skills and Tools: TFS, Visual Studio, Web Application, JQuery.

SENIOR DEVELOPER AND ANALYST IN A PROJECT INVOLVING DEVELOPMENT AND TESTING FOR THE CLIENT'S WEBSITE (NOVEMBER 2012- MAY 2013)

The client is a global professional services company providing IT consulting and services focused on the Microsoft platform with business analytics, business applications, cloud, digital marketing, technology and managed services offerings.

Team tasks: provide application development and testing services for the client's applications.

Personal tasks:
- developing a web application with: .NET, C#, JQuery and Sitecore
- daily direct calls with the client;
- work with the Agile methodology (Scrum);

Technical Skills and Tools: TFS, Visual Studio,.Net/ASP.NET, C#, JQuery, Sitecore, Web Application.

SENIOR DEVELOPER AND ANALYST IN A PROJECT INVOLVING DEVELOPMENT AND TESTING FOR THE CLIENT'S APPLICATION RELATED TO TELECOMMUNICATION SYSTEMS (DECEMBER 2010 - NOVEMBER 2012)

The client is a Spanish multinational telecommunications company.

Team tasks: provide application development and testing services for the client's applications.

Personal tasks:

- developing in SQL Oracle and Unix scripts;
- reporting bugs and improvements;
- defect tracking;
- responsible and referent for team;
- estimating tasks;
- project planning;
- monitoring and tracking tasks;
- reporting tasks in different format: documents, spreadsheets, project presentations;
- technical and methodological support to the team;
- providing solutions to problems and risks that arise;
- daily direct calls with the client;
- deployment and post-deployment support;
- deployment and post-deployment testing support;
- 7x24 support in the area of development and production;
- working with CMMI Level 3 certification
- participating in technical interviews.

Technical Skills and Tools: C, Pro-C, SQL Oracle, TUXEDO, SERVICE BUILDER, GSOAP, SOAP Services, XML, HTML, LDAP, ASN1, Unix (Solaris, Aix, Tru 64), Eclipse, CVS, Remedy.

SENIOR DEVELOPER AND ANALYST IN A PROJECT INVOLVING DEVELOPMENT AND TESTING FOR THE CLIENT'S APPLICATION RELATED TO TELECOMMUNICATION SYSTEMS (JULY 2007 - NOVEMBER 2010)

The client is a Spanish multinational telecommunications company.

Team tasks: provide application development and testing services for the client's applications.

Personal tasks:

- developing in C using: Pro-C, SQL Oracle, Unix scripts, makefile, TUXEDO, SERVICE BUILDER, SOAP Services;
- creating functional and technical design;
- setting up the development environment on Unix (Solaris, Aix, Tru 64);
- writing, updating and manually executing test cases;
- reporting bugs and improvements;
- defect tracking;
- unit Testing;
- integrated testing
- responsible and referent for team;
- estimating tasks;
- project planning;
- monitoring and tracking tasks;
- reporting tasks in different format: documents, spreadsheets, project presentations;
- technical and methodological support to the team;
- providing solutions to problems and risks that arise;
- daily direct calls with the client;
- deployment and post-deployment support;
- deployment and post-deployment testing support;
- 7x24 support in the area of development and production;
- working with CMMI Level 3 certification
- participating in technical interviews.

Technical Skills and Tools: C, Pro-C, SQL ORACLE, TUXEDO, SERVICE BUILDER, GSOAP, SOAP Services, XML, HTML, LDAP, ASN1, Unix (Solaris, Aix, Tru 64), Eclipse, CVS, Remedy.

RESEARCH FELLOW IN ARGENTINA NATIONAL AGENCY OF SCIENTIFIC AND TECHNOLOGICAL (OCTOBER 2006 - JULY 2007)

The client is a Argentina National Agency of Scientific and Technological.

Team tasks: provide application development services for the client's applications.

Personal tasks:
- Developing in C and C++ to implement algorithms about Machine Learning;
- Developing in PHP to implement Web BBDD, Web Database with Apache, Php, PostgreSql.

Technical Skills and Tools: C, C++, PHP, Web Database with Apache, Php, PostgreSql, Linux Debian.

DEVELOPER IN A PROJECT INVOLVING DEVELOPMENT FOR THE CLIENT'S APPLICATION RELATED TO ROSARIO GOVERNMENT AREA (SEPTEMBER 2005 - SEPTEMBER 2006)

The client is a IT Department in the Rosario Government area.

Team tasks: provide application development services for the client's applications.

Personal tasks:
- Developing in C, Perl script and Bash scripts;
- Using Protocols Kerberos and LDAP;
- Setting up Unix environments.

Technical Skills and Tools: C, Perl, Bash, Linux Debian.

DEVELOPER IN A PROJECT INVOLVING DEVELOPMENT FOR THE CLIENT'S APPLICATION RELATED TO ROSARIO GOVERNMENT AREA (SEPTEMBER 2004 - SEPTEMBER 2005)

The client is a System Security Department in the Rosario Government area.

Team tasks: provide application development services for the client's applications.

Personal tasks:
- Developing in C, Perl script, Bash scripts, Bison and build parser to Cobol;
- Using Protocols Kerberos and LDAP;
- Setting up Unix environments and VPN.

Technical Skills and Tools: C, Perl, Bash, Bison, Linux Debian.