Federico Blanco

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Summary

Organized and focused Network Analyst seeks employment as part of a dynamic IT team. Well-versed in cutting-edge technologies, as well as telecom operations and systems.

Highlights

- Network configuration and support
- Desktop and laptop expert
- VoIP knowledge
- CISCO Certified Network Associate (CCNA)
- Cambridge English: First (First Certificate) in English – FCE
- RF communication knowledge

Professional Profile

In the latest years, I have gained vast experience working independently as well as collaboratively, being a member of the technical team and utilizing a broad and comprehensive knowledge of technical issues and electronics. I have presented monthly and yearly technical reports, including the analysis and monitoring of computers and other electronic devices (after diagnosing, fixing & double-checking any repaired equipment).

Experience

HJM. Hardware and Software. October 2006 to March 2007

Internship

Paraná, Entre Ríos

Assembled and installed wiring, electrical and electronic components. Installed coax cables inside residences. Toubleshot and resolved internet connectivity and general software and hardware issues. Collaborated with the global team to resolve IT support cases.

Escuela del Club Atlético Estudiantes. September 2007 to January 2011

Technical Support

Paraná, Entre Ríos

Troubleshot and resolved internet connectivity and general software and hardware issues. Identified product problems and strengths and collected data on the customer experience. Installed IP, network equipment and facilities. Maintained generators and UPS batteries for reserve power in the event of power failures. Identified and resolved system and account issues.

Feedback Informatica. January 2011 to Current

Self employed

Paraná, Entre Ríos

Troubleshot and resolved internet connectivity and general software and hardware issues. Anticipated and analyzed common connectivity workflow problems. Provided support for end

Continued

users. Configured and installed routers, switches and wireless controllers. Maintained company servers, computers, printers, cables and other equipment.

TRANSDAT SRL. September 2013 to Current
Researh and development – Field technician
Paraná, Entre Ríos
Diagnosed network problems involving a combination of hardware, software, power and communications issues. Assist in the research of new design production. Provide modeling capabilities. Installed IP, network equipment and facilities. Interpreted circuit diagrams.

EMERGING MARKETS COMMUNICATION SRL. April 2016 to May 2017
NOC Operator
Parana, Entre Rios
First level contact for customer facing technical support. Performs scheduled satellite cutovers as requested by Network Management team. Troubleshoots customer links, primarily on layers 1-3 of the OSI model, but occasionally go up to layer 7.

EMERGING MARKETS COMMUNICATION SRL. May 2017 to March 2018
Product Support - Onboard Product Support - ICafe
Parana, Entre Rios
Responsible for supporting issues, projects and tasks related, but not limited to, I-Cafe, GoVSAT, SpeedNet and WAN Optimization products. The Product Support Technician may be deployed to resolve issues, conduct upgrades and install products onboard cruise, yacht and commercial vessels, energy vessels, private super yachts and other locations all over the world.

NEOGAME SA September 2018 to current
System administrator – Network administrator
Responsible for installing and maintaining the casino floor machines and slots communications system. Responsible for installing, programming and maintaining CCTV systems implementing NVR servers and IP cameras. Responsible for installing and configuring all hardware and software systems, performing troubleshooting techniques on the systems, undertake backup operations, develop workable security procedures and policies, creating and assigning user accounts. As network administrator, I was responsible of installing and configuring level 2 and level 3 switches and routers. Responsible for structured cabling.

Education

ENET N°1 Gral. Fco. Ramírez. 2000
High School Diploma: Electronics
Paraná, Entre Ríos, Argentina

Universidad Tecnológica Nacional – Facultad Regional Paraná
Major: Electronics Engineering
Status: In Progress