Teleperformance

TP MAR



Andrés Bernal
CEO TP MAR

U.S. Market



Pilar Forero
COO

- Continuous Improvement
- Training
- Operations
- Business Evolution



Luis Iglesias
COO

- Quality Assurance
- Training
- Operations
- Finance TP MAR U.S



Agustín Issel
COO

- Continuous Improvement
- Training
- Operations
- Quality Assurance

Panamerican Market



Martha Guzmán
COO

- Quality Assurance
- Training
- Operations

Country Managers



Hector Muraira
C.M. Peru

- Accounting Peru
- HHRR Peru
- Operations Peru



Luis Barreto
C.M. Guy & Nic

- Finance Guyana
- HHRR Guyana & Nicaragua
- Operations Guyana

Office of Experience



Karina Juarez
CXO

- Communications & Marketing
- Digital & Media
- Emotions & Experience
- Goods Strategy

Legal



Fernando Victoria
Chief Legal Officer

- Privacy
- Legal Counsels

BizDev



Angélica Holguin
Chief BizDev Officer

- Analytics
- Innovation
- Development
- Business Development

IT



Carlos Carrizosa
Chief IT Officer

- IT Operations
- IT Fulfillment
- Security
- PMO

Finance



Nicolás Gutiérrez
Chief Financial Officer

- Procurement
- Facilities
- Payroll
- Accounting
- Doc Management
- Treasury
- Planning & Pricing

Workforce



Sebastián Téllez
Chief WFM Officer

- Analytics
- Workforce Management
- Tops & Best

HHRR



Juan Gaitán
Chief HHRR Officer

- Hiring & Selection
- Staff Administration
- HR Business Partner
- People & Culture
- Talent Acquisition
- Health & Safety



Felipe Izquierdo
Offshore Sr. Director



Andrés Barrios
Management Dr