LATIN AMERICA

DHL SUPPLY CHAIN.
EXCELLENCE. SIMPLY DELIVERED.

Deck Presentation

Name of the event or project
Location, Date

VERSION: MAR/2021



CONNECTING PEOPL
IMPROVING LIVES.



Deutsche Post DHL Group



EMPLOYEES

POST – ECOMMERCE SOLUTIONS

Deutsche Post

DHL C

SELECTIVE GR

DSC GLOBAL

DHL Supply Chain

Number one global contract logistics provider

~167,0003[3] employees

53 countries & territories
1,460[4] locations

~14,852,0794[4] square meters

EUR 12,75 bn 2020 annual revenue
5,9% market share



DSC GLOBAL

2020 FIGURES

DHL Supply Chain

Latin America | Footprint

MEXICO

13,500
80
120

BRAZIL

18,148
73
230

COLOMBIA

4,900
40
270

SUPPLA
ACQUISITION IN APRIL/2018

CHILE

1,283
13
21

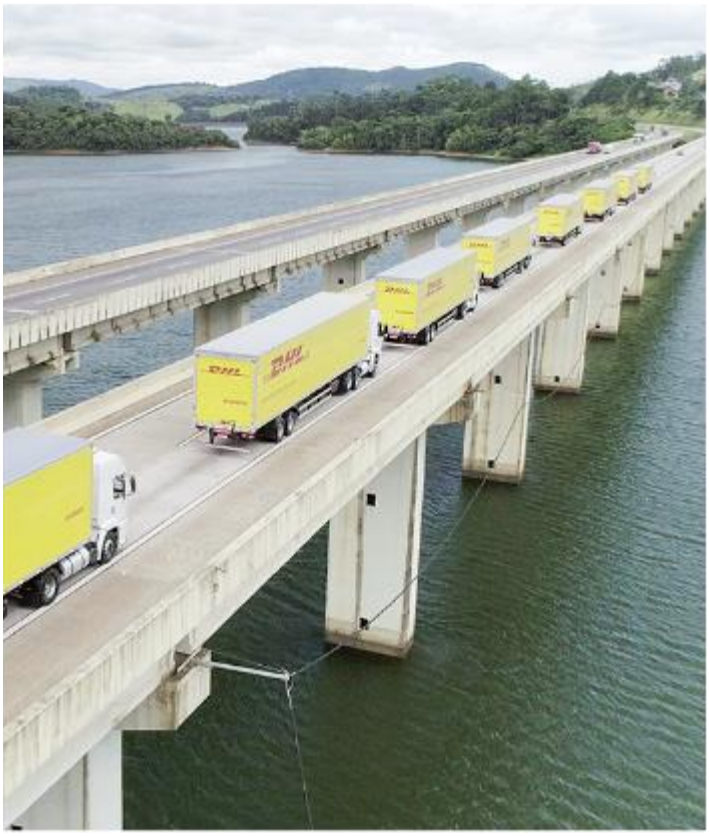
ARGENTINA

221
03
13

PERU

196
03
17

DHL Supply Chain Brazil



18,148
EMPLOYEES

73
LOCATIONS

1,300,000
SQUARE METERS

230
CUSTOMERS

22
DHL HUBS

AM - Manaus	MG - Contagem	R
BA - Salvador	MS - Campo Grande	RS
CE - Maracanaú	MT- Cuiabá	SC
ES - Serra	PA – Ananindeua	SP
GO - Anapólis	PE - Jaboatão dos Guararapes	SP
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MA - São Luis	PR - Araucária	SP
		SP

COUNTRY

DHL Supply Chain Mexico





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COUNTRY

DHL Supply Chain PAC

Peru, Argentina & Chile



1,7
EMP

19
LOC

26
SQU

51
CUS

COUNTRY

DHL Supply Chain Colombia



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CUSTOMERS

COUNTRY


SERVICES

Services DHL Supply Chain

WAREHOUSING



TRANSPORT SOLUTIONS



LEAD LOG









PACKAGING

SERVICE LOGISTICS

REAL EST

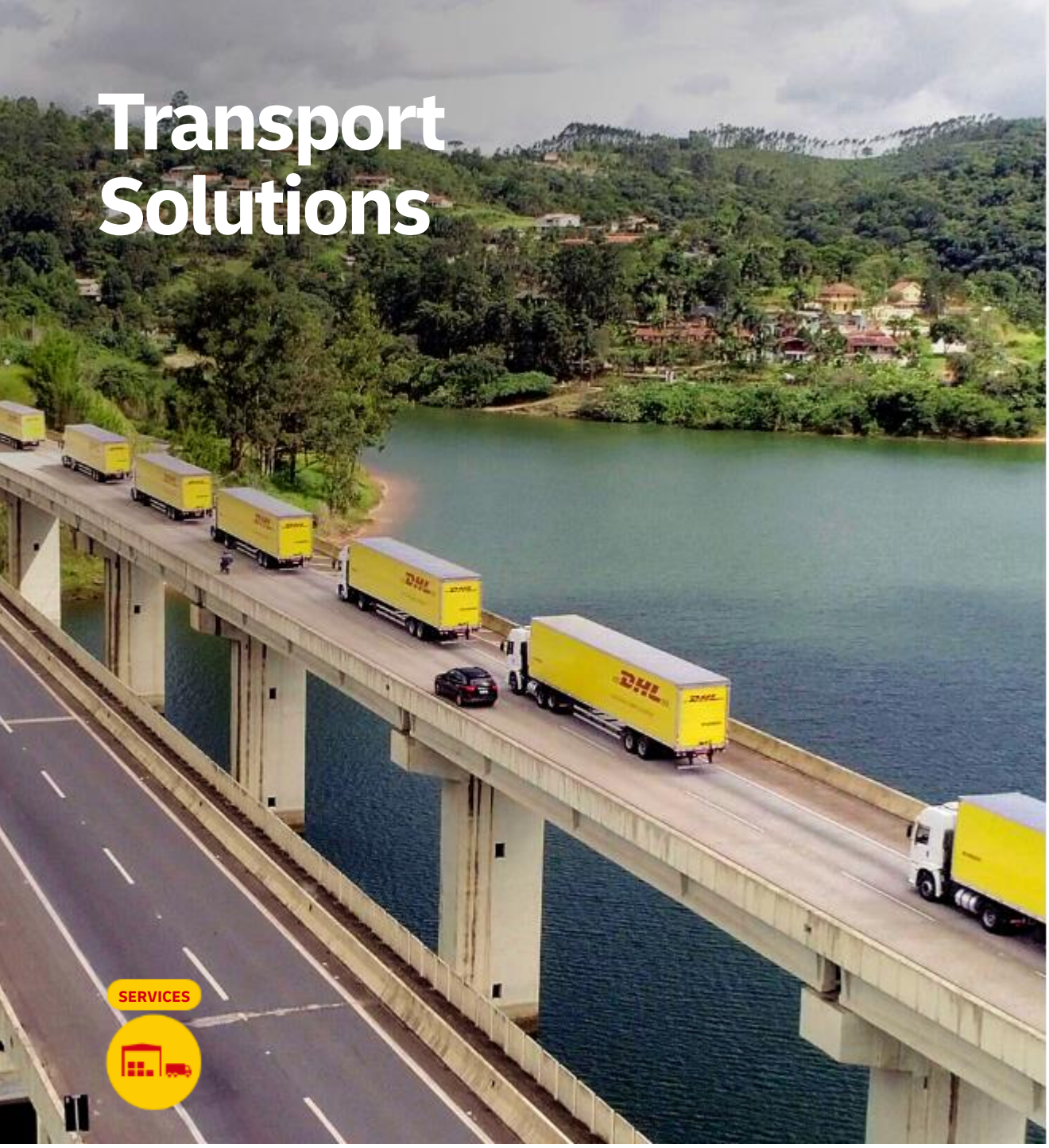
SERVICES

Warehousing



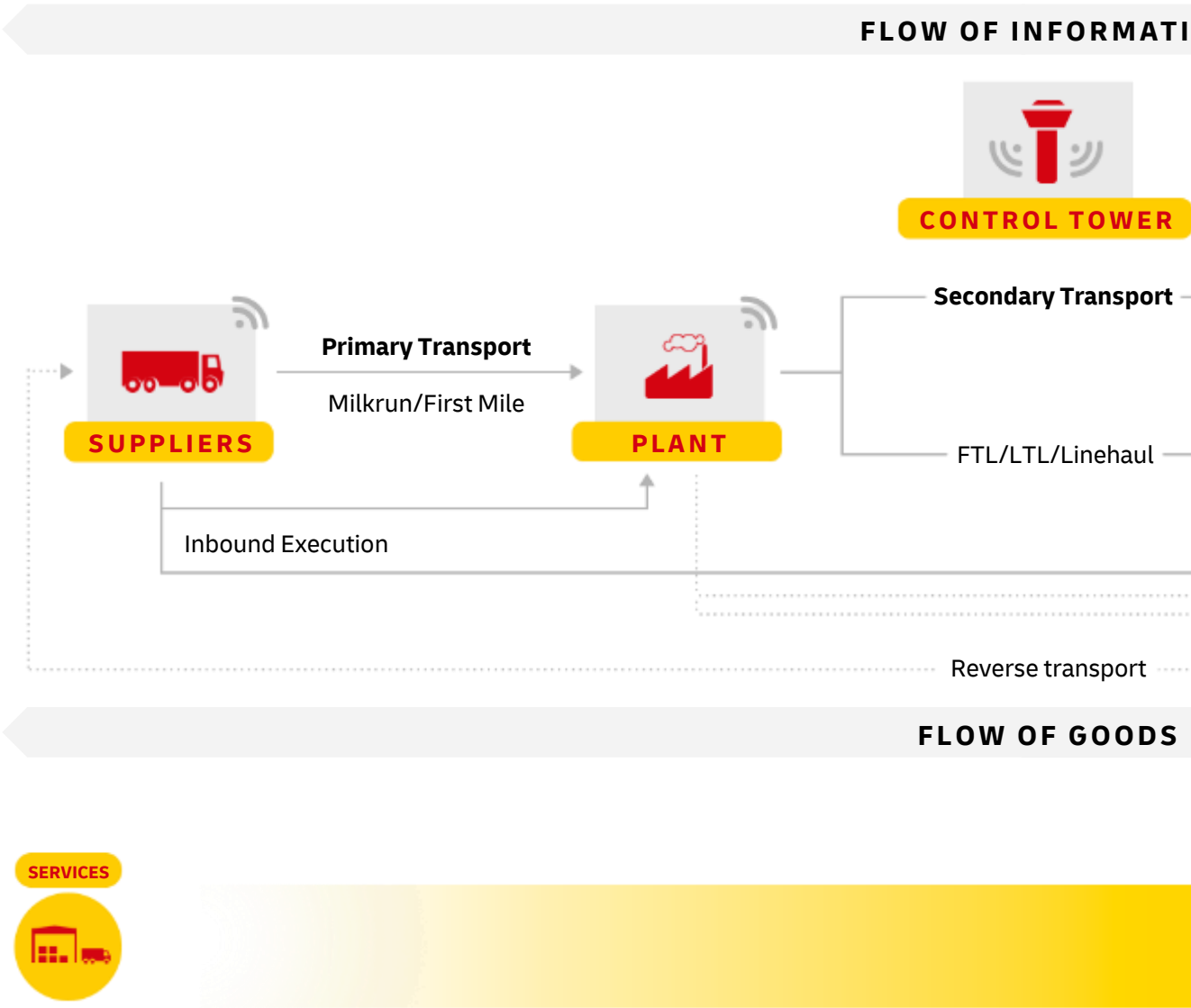
SERVICES

Transport Solutions



SERVICES

DHL Managed Transport

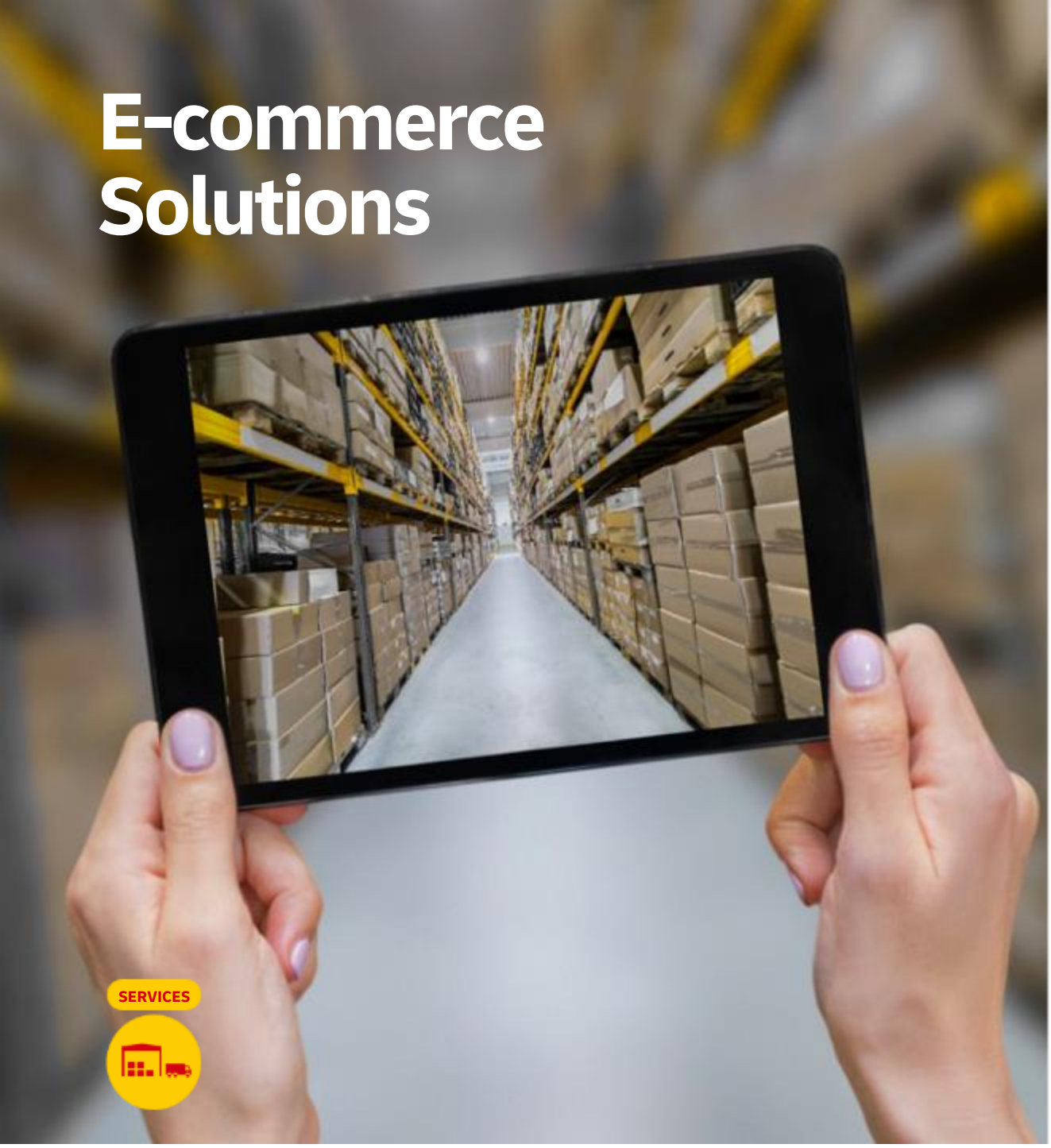


Lead Logistics Partner



SERVICES

E-commerce Solutions



SERVICES

E-Commerce LatAm - Footprint

Presence in **Brazil, Chile, Colombia and Mexico**

+8.100 specialists in e-commerce operations in the region

Fulfillment
Transport
Value-Added Servic

MEXICO

COLOMBIA

CHILE



SERVICES

BUSINESS CASE STUDY:

TO RESPOND TO ONLINE SALES, DHL TRANSFORMS A TRADITIONAL DISTR E-FULFILLMENT CENTER

CUSTOMER CHALLENGE:

- Covid-19 caused the temporary closing of 40 physical stores for retail customer; its main final distribution line.
- Customer relied on recent e-commerce system; a maximum of 80 orders were supplied daily.
- The need for a solution to respond to the client's growing online sales that reached 2,500 orders daily.

DHL SUPPLY CHAIN SOLUTION:

- Temporary reconfiguration traditional distribution cent e-fulfillment model in less t days.
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- The incorporation of transp services for last mile deliver

Packaging & Value Added Services



SERVICES


Service
Logistics
SERVICES

Real Estate Solutions

MARKET LEADER WITH
MORE THAN 30 MILLION
SQUARE METERS MANAGED

OVER 25 YEARS OF EXPERIENCE,
WITH 6 MILLION SQUARE METERS
DEVELOPED IN THE WORLD



SERVICES

Inbound to Manufacturing & In-plant Logistics



SERVICES

CORPORATE P



Corporate Programs

Supporting your success!

Delivering excellence, begins with Safety!

The Safety First rules are aimed at providing a basic ideology across DHL's global business.

Certified Su Chain Speci

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Customer-first mindset for everyone!

Customer Experience Management survey using Net Promoter Score.

Customer engagemen

Designed to e everything w our customer


LIVING
RESPONSIBIL

Living Responsibility

Making a difference to the lives of people and having a positive impact on our planet.



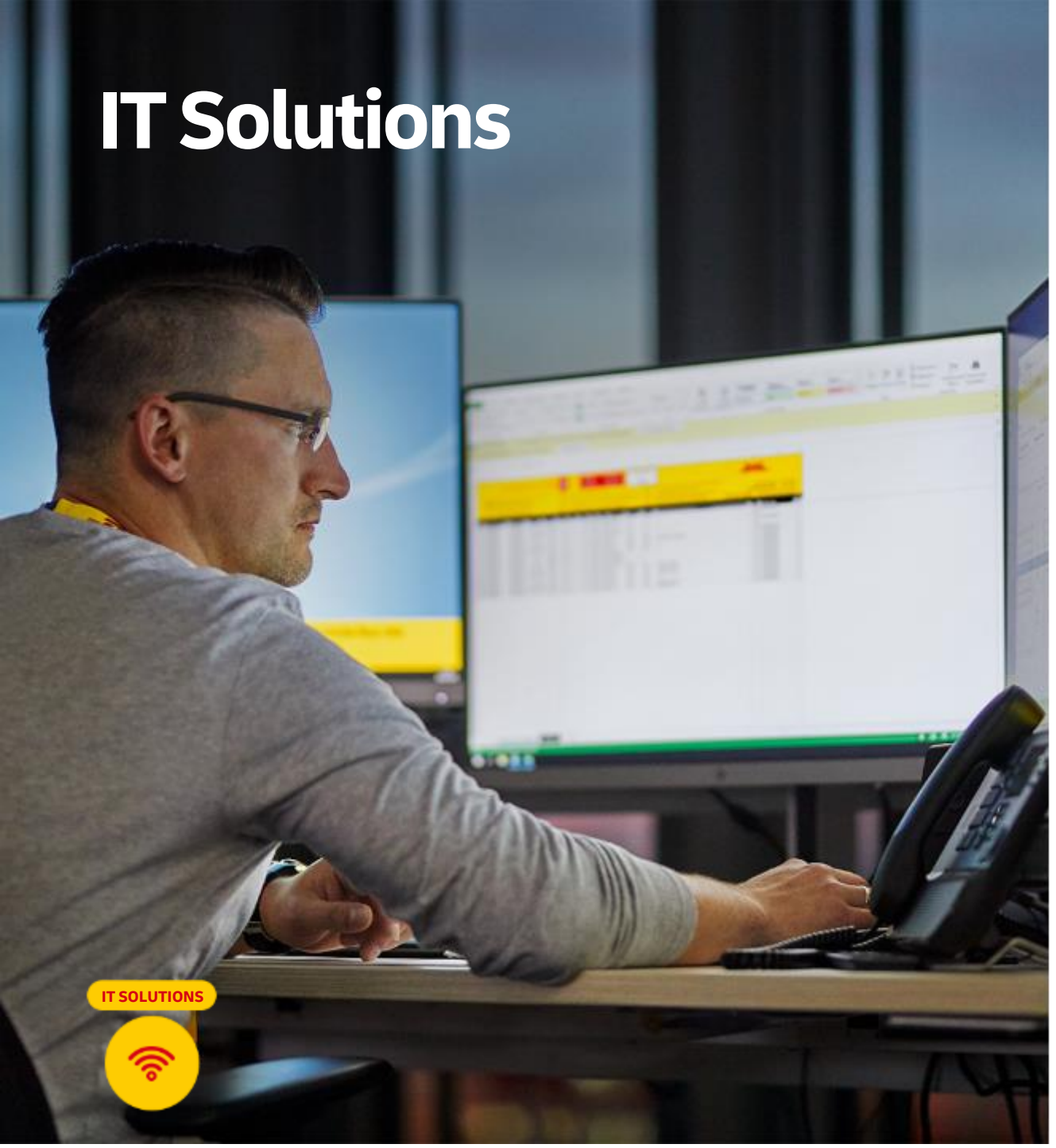




LIVING RESPONSIBILITY


IT SOLUTIONS

IT Solutions




INNOVATION
TRENDS
AUGMENTED REALITY

Innovation


INNOVATION
Interested in taking a virtual tour
in our innovation center? Let's schedule!



WHAT ELSE WE DO FOR

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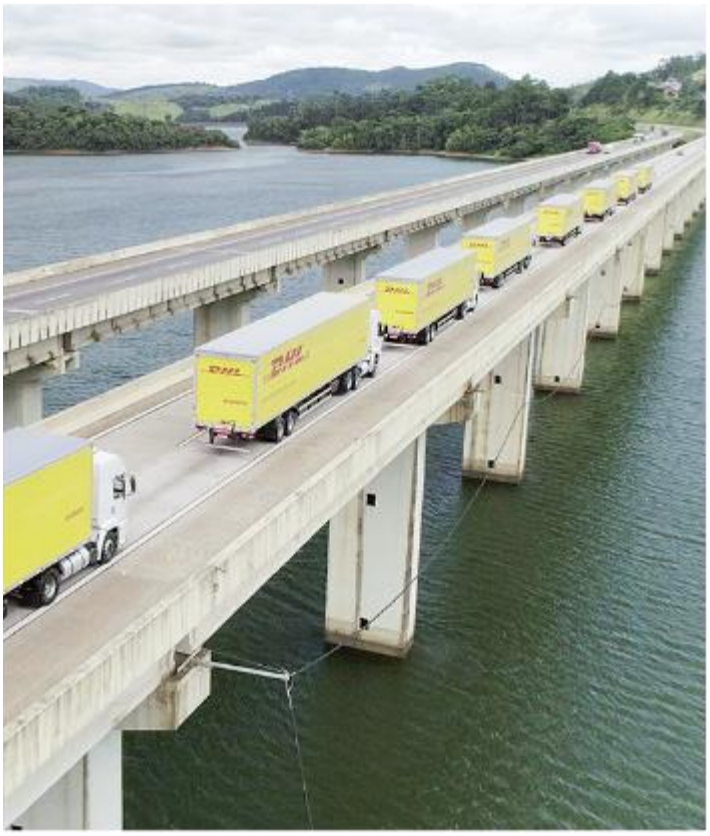
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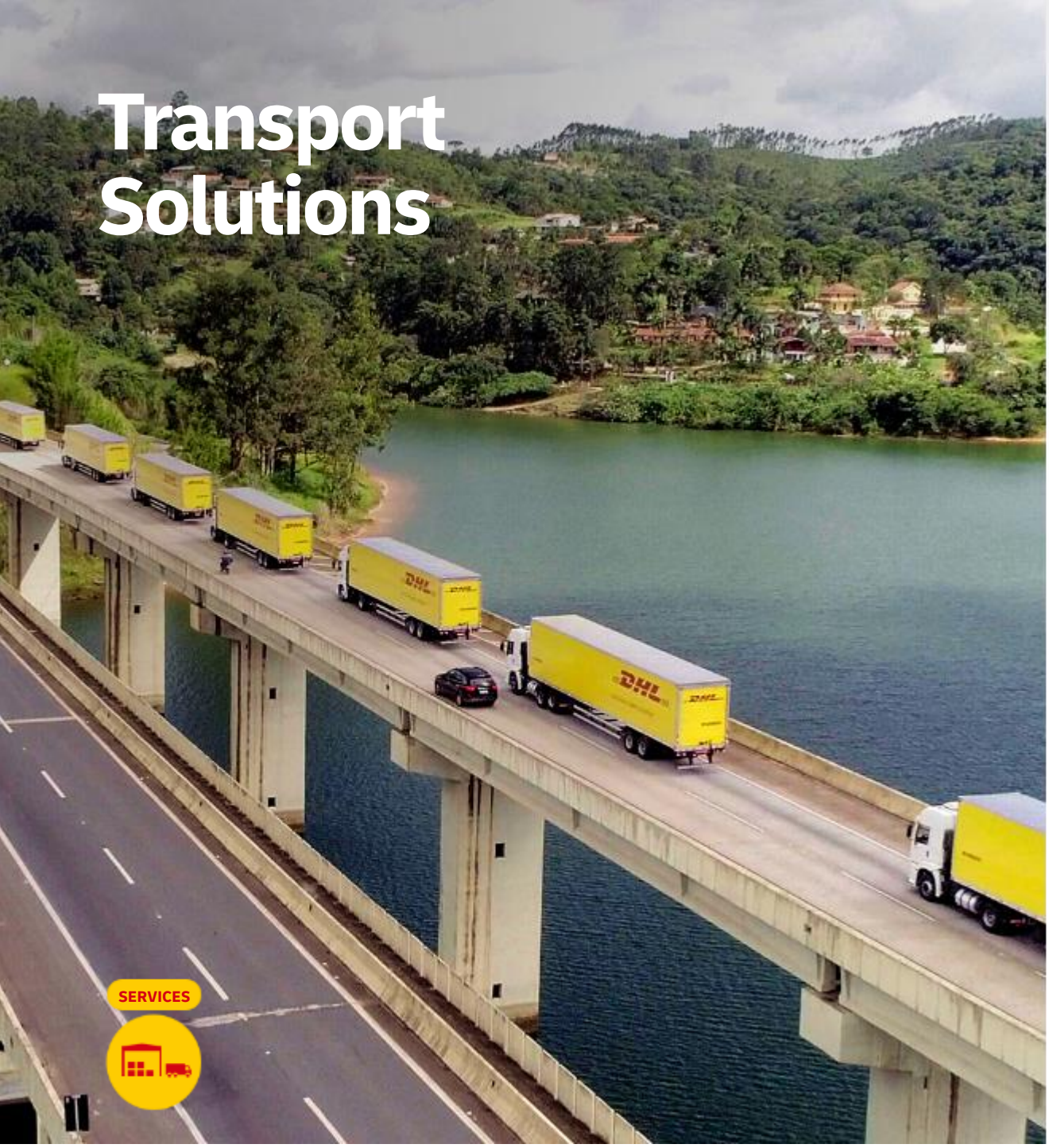
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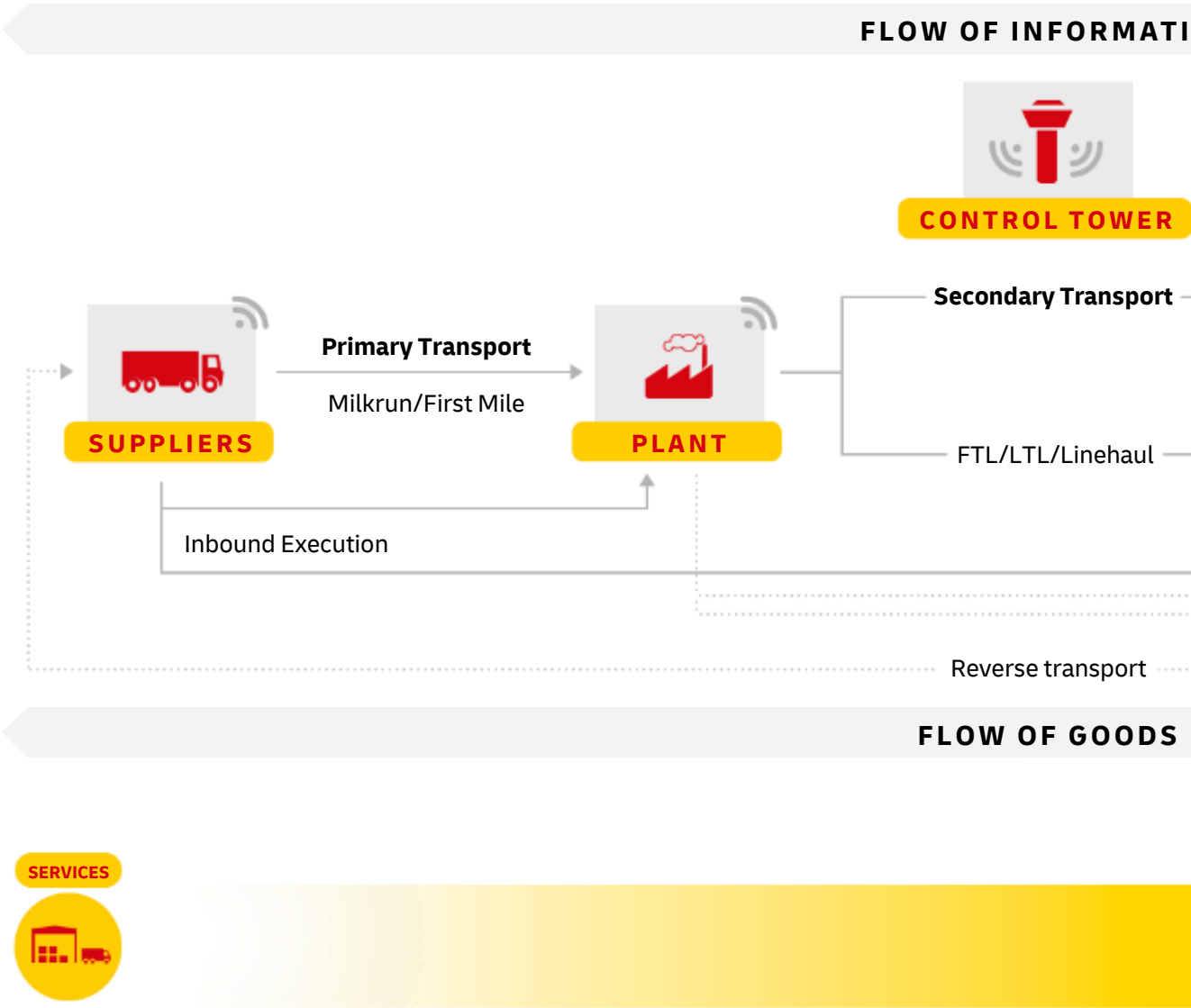
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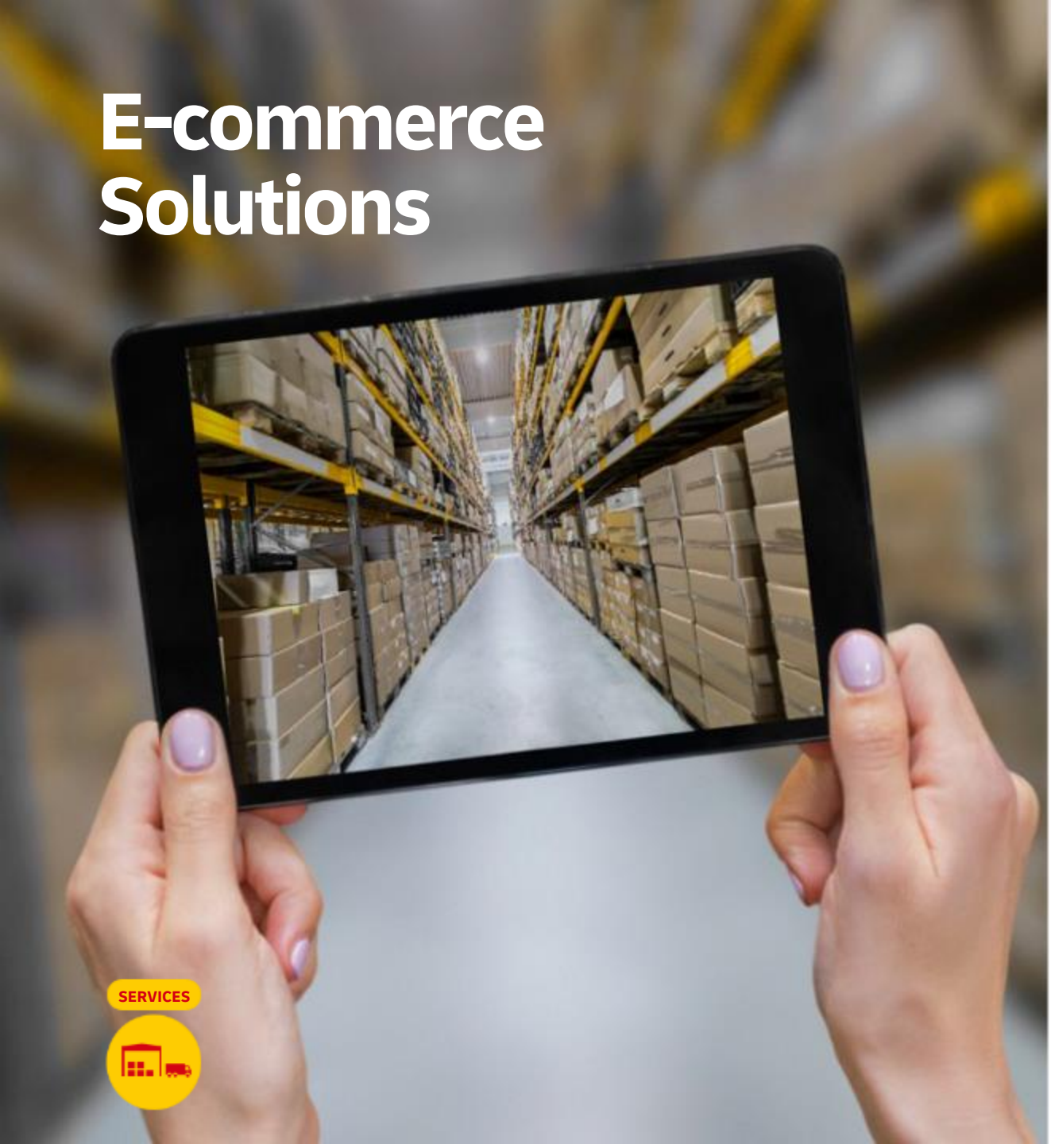


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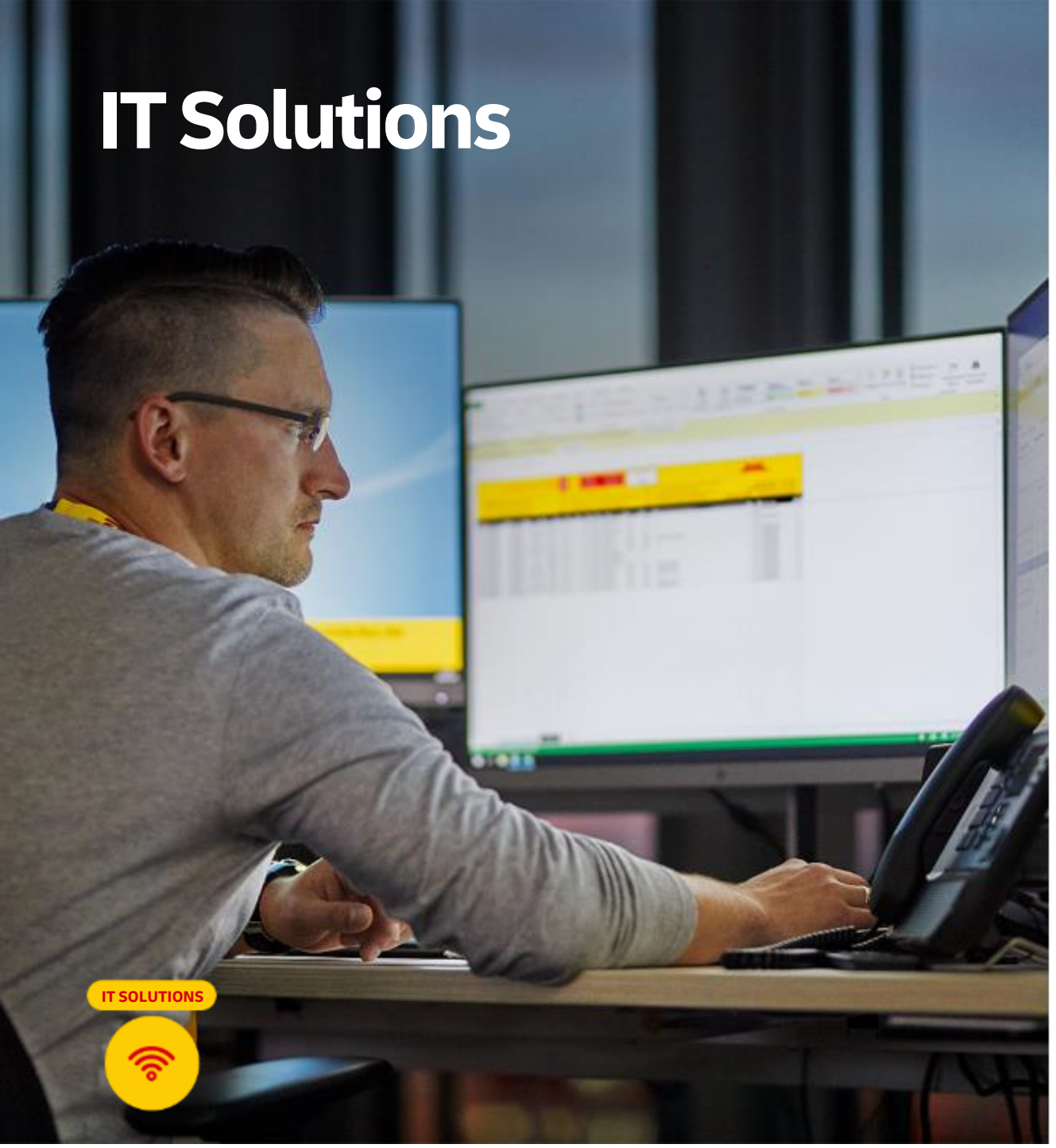




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TRENDS
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Innovation


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