

# María Valentina Rodríguez

KYC ANALYST

## About me

I began in customer service in 2017, but discovered my passion in AML and KYC compliance. Fluent in English (B2/C1), I have over two years of experience ensuring regulatory compliance and fostering collaboration.

## Contac me


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Caba, Argentina


## More

-31/01/1997, 27 years old.
- Looking for a great enviroment to keep growing up
-High availability

## Work experience

**KYC Analyst**
TrollBox Agency, July 2022- Currently.
-Verification of documents such as ID, passport, driver's license, receipt of invoices,
residence certificates, etc.
-Detection of falses identity documents (ID)
-Preparation and sending of resolved cases

**Customer Service Agent**

Konecta Argentina | Jan 2020-Aug. 2022

-Customer support via chat about banking products.
-Sale of banking products as loans, credit card and accounts.
-Problem solutions focus on the customer and the scam

## Academic information

**Flores University (UFLO)**
Psychologist degree| Now

**Coderhouse**

QA TESTING MANUAL

**National Technological University (UTN)**
QA Testing Agile

## Skills

Excellent analysis and research.
In-depth knowledge of KYC/AML regulations.
Ability to handle pressure and meet deadlines.
Effective communication and teamwork.

## Languages

**Spanish:**
Nativo (C2)

**English**
Hight (c1)