

MATIAS LUBO

IT SUPPORT

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ABOUT ME

I am a positive person who can easily cope with any work environment. I like challenges, learning from experiences and giving 100% in each one.
I value constant training and the possibility of professional and personal progress as essential.

EDUCATION

BACHELOR OF SOCIAL SCIENCES - COLEGIO LEONARDO DA VINCI – 2018

FIRST CERTIFICATE IN ENGLISH - CAMBRIDGE – 2019

PROFICIENCY C2 IN ENGLISH - EFSET – 2022

DATABASE MANAGEMENT AND SQL - EDUCACIONIT – 2022

WEB DEVELOPMENT - EDUCACIONIT - 2023

WORK EXPERIENCE

NUTRIEN A.G. - ENERO A MARZO 2022

IT Support Migration Project

PC Migration Project. More than 400 computers migrated, application of corporate hardware, installation of software, antivirus and remote applications, Windows 10 with corporate image, remastering of computers, permissions and creation of distribution lists in Exchange. Creation of profiles and backups.

STEFANINI March 2022- Present

IT Support L1 and L2

My time at the Stefanini agency has been going on since March 2022, since then I have been working on several accounts, expanding my knowledge and experiences, I have worked at Volkswagen, SAP, La Caja and Ferrero. In these accounts I was able to satisfactorily perform tasks such as:

On-site and remote equipment repair and support
Incident resolution in ticket office (Jira, SC3, ServiceNow)
Installation of Windows 10 and 11
Business software support
Equipment remastering
Configuration of business cell phones with Android and iOS OS
Printer support
Domain configurations
Support and attention of corporate VIP users
Inventory control of + 2000 users
Active Directory administration
Videoconference room support
Management of Microsoft tools. Management of MySQL databases
TCP/IP configuration of the network
Inventory control and asset allocation
Contacts with suppliers
SAP Support
Support for international English speaking users
Prepare daily and monthly reports