NICOLAS FERRON

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Visa status: currently engaged with a NZ-based licensed immigration adviser

PROFILE

QA Analyst with 10+ years' experience in ensuring quality assurance is applied throughout the software development lifecycle in web, mobile and desktop application projects. Logical, critical thinker with proven ability to quickly adapt to new test methodologies and meet deadlines using available resources. Good attention to detail and the ability to analyse the right information at the right time. Client focused with effective English communication skills and experience in working as a supportive team member and team leader.

AREAS OF EXPERTISE

- Jira
- Azure
- QC
- Java
- Python
- Git
- VisualStudioCode
- Test-Link
- Test case design & execution
- Advanced MS Office
- Linux, Windows, iOS, Android.
- ISTQB (TSOFT)
- Functional Analysis
- E-commerce tools
- Web Service
- Google Adwords
- Facebook & Twitter Ads
- Databases: Access & Oracle

EXPERIENCE

QA Analyst (part-time) Jan 2021 –present
Double Point SA, Argentina, *IT systems consulting and outsourcing services* http://doublepoint.com.ar/

- SQA Analyst (TEST LEAD) - Client: ASCENTIS - Testing Software, Project: ELECTRA (PAYROLL WEB)
- Testing and development of different modules of the system HR Web System. (control of entry and exit of employees, payments processes, tracking graphics, and integration with other company products)
- Tasks completed in conjunction with the Development and Analysis area
- Integration with upper layer system (Novatime - Payroll - Matomo)
- Preparation of weekly task reports.
- Design test cases, functionality tests, regression test, smoke test, and report and follow up of incidents
- Maintain contact with the Development and Analysis area; and equipment related to the SCS
- *Tools*: JIRA / MS Word / MS Excel / Google Drive / SQL
- *Test Planning* - Participation in meetings and Decisions making
- *Automation* - Tool: VisualStudioCode
- *Work methodology:* ÁGIL - SCRUM

QA Analyst (full-time) Feb 2020 – present
Global Processing S.A., Argentina, *payment processing and management services*, 200 employees,
https://www.globalprocessing.com.ar/en/home-us/

- SQA Homologation Analyst (TEST LEAD) - Testing Software, Project: GLOBAL ONLINE - INTEGRAL PROCESSING OF CREDIT CARDS
- Testing and development of different modules of the Mastercard, Visa, Prepaid Card Processes
- Management System: UALA, MercadoPago, GIRE, IAME, REDPAGOS, BULLPAY
- Attend to online client queries and requirements
- Design test cases, functionality tests, regression test, smoke test, and report and monitor incidents.

Tools: TFS (Microsoft Team Foundation Server) / MS WORD / MS Excel / Google Drive / Postman

- ORACLE (Database Queries)
- Batch processes
- Web Services (Testing and monitoring)
- Test Planning - Participation in meetings and decision making

QA Lead Nov 2019 – Feb 2020

COGNIZANT TECHNOLOGY S.R.L., Client: PESG – Project: Rate Modeling; Argentina, *IT company: consulting in software system, development and maintenance, 800 employees* https://www.cognizant.com/en-ar/

- Designed test cases, functionality tests, regression test, smoke test, incident reporting and follow-up

QA Analyst/ Lead Sept 2018 – Nov 2019

ECOSISTEMAS: - Client: Santander Tecnología – Project COSMOS: Claims Management System, Argentina, *IT Company providing services and innovative technological solutions,* https://ecosistemasglobal.com/

- Deliver weekly reports and make decisions in conjunction with the development and analysis teams
- Improved workload distribution, incorporated new process automation that accelerated productivity, and improved communication between teams through shorter meetings and streamlining the bug resolution process.

QA Analyst Sept 2017 – Aug 2018

ITR Resources – Client: Prisma Medios de Pago SA, Project: Multivendor ICBC, Argentina, *IT Company, software development and outsourcing services,* https://www.itrsa.com.ar/

- Testing and development of the different modules of the system (Consultations-Insurance and Loans-Id) with and without CHIP or Band card
- System of ATMs of different brands: NCR-Wincor-Diebold
- Carried out tasks in collaboration with the Development and Analysis areas.

QA Analyst May - September 2017

IBM Argentina SRL – Client: Galicia Bank, Argentina, *IT Company, software development and outsourcing services* https://www.ibm.com/ar-es

- Testing Software, Projects: SAP, INTERBANKING, CUSTOMER ATTENTION MODULE, SIGAL, Mainframe (BC10): Integrated banking applications. On-line banking.

QA Analyst Feb– Dec 2016

TSOFT SA – Client: TELECOM, Argentina, *IT Company, software development and outsourcing services* https://www.tsoftglobal.com/

- Testing Software, SEGAT Project: Front and Mobile (Android and Windows Phone), integration with Superior Layer Systems.
- Management of change control and requirements
- Functional Analysis: Generation of functional documentation, validation meetings with the end user, analysis of business operation, generation of manuals; updating of documentation

QA Analyst March 2011 – Feb 2016

Comunidad Virtual SA, Argentina, *Media Company* https://www.ibm.com/ar-es

- Functional Analyst / QA Analyst of web applications; design of test cases, functionality tests, regression test, smoke test

Marketing Analyst Jan 2004 – June 2011

Help Desk SRL, Argentina, *IT company dedicated to computer management*

EDUCATION

- Currently completing 3rd year of a 4-year Marketing degree at the University Abierta Interamericana –
- Completed 2 years of a System Analyst degree (1998-1999) at Kennedy University
- CUI: English Course (March 2016 – May 2018)

INTERESTS

- Sports and music. I like to swim, dance and ride bicycle. I also sing.