

Resume

Personal data

Agustina Irigoitia Orsini

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Diaz velez 3780 depto 8
1638 BA, Argentina

November 15th, 1995

Argentina

Agustina Irigoitia

Languages

- English
- Español
- Portuguese

Qualities

- Resolution skills
- Team work
- Business intelligence
- Microsoft office
- Empathic
- Negotiation
- Social media

Profile

I am Agus and I have more than 3 years of experience in the intelligent management of corporate expenses. As an executive focused on the success of each client, adaptable to industries, regions, culture, and economy. I have a high sense of commitment and responsibility so I can guarantee that the task assigned to me will be handled diligently. Always ready for new challenges.

Education

Mar 2008 - Dec 2013
Degree in Visual Arts
Sagrado corazon de castelar, Castelar

Mar 2014 - Dec 2015
Social Worker
UnlaM, La Matanza

Mar 2017 - Dec 2019
Teacher of English
Leonardo Da Vinci I.S.F.D N°30, Ituzaingo

Feb 2022 - Present
Bachelor in business administration
UADE, Buenos Ayres City

Courses

Nov 2018
Computer course of Excel
Buenos Aires, Argentina. CEIO Academy

Mar 2020
Sales certification by Sandlers training
Chicago, U.S 2020

Experience

Feb 2017 - Feb 2018
Teacher
Yes Ingles Institute, Ituzaingo
Gruoups from childs to adults

May 2018 - May 2019
Audit support-Extended services
SAP Concur, Argentina
Auditor

Jun 2019 - Jan 2020
Client services and configuration specialist for Audit services
SAP Concur, Argentina
Configurationof Audit profiles.
Direct support for more than 75 clients.
Solutions reviews.

Jan 2020 - Present
Senior Customer Engagement Excecutive
SAP Concur, Argentina
Customer support.
Internal alignment work with different teams.
Contract renewals.
Business reviews with business strategies, detection of areas for improvement, best practices according to region and industry.
Conducting referral events.
Work with travel agencies.
Strong resolution skills.
45 clients distributed in North and South Latin

- Proactivity
- Salesforce
- SAP Concur
- Cloud for Travel

America.
Additional sales of products / services

Achievements

2 consecutive years won the young talents award SAP Argentina 2018 and 2019