

Personal Data

- *Name*: Losada, Tomás Esteban.
- *Place & Date of birth*: Argentina, CABA, 4/5/1993.
- *ID:* DNI: 37.376.723.
- *Marital status*: Single.
- *Phone number*: +54 (02983) 15449807.
- *Address:* Costa Rica 443 (Tandil).
- *Availability to change residence and travel*: Yes.
- *Email*: tomas.e.losada@gmail.com
- *LinkedIn*: https://www.linkedin.com/in/tomas-esteban-losada-b72420123
- *Upwork:* https://www.upwork.com/o/profiles/users/_~019e475a1d6c38d249
- *Skype:* live:tomas_losada_1

Education

- High School:
  - *Institution*: Colegio Jesús Adolescente (Tres Arroyos, Prov. Bs. As.).
  - *Bachelor's degree*: Bachelor in Natural Sciences.
  - *Graduation year*: 2010.

- University:
  - *Institution*: Universidad Nacional del Centro de la Provincia de Bs. As.
  - *Career*: Systems Engineer.
  - *Admission year*: 2011.
  - *Progress*: 50%.
  - *Average Score*: 8.

- Extracurricular courses:
  - *Udemy*: CompTIA IT Fundamentals; FC0-U51. The Total Course.
  - *Udemy*: CompTIA A+ Certification 901/902. The Total Course.
  - *Udemy*: CompTIA Network+ Cert. (N10-006/007): The Total Course.
  - *Udemy*: Cisco CCNA 200-301 – The Complete Guide to Getting Certified.
  - *Udemy*: Microsoft 70-740/741/742: Microsoft windows server 2016 industry lab MCSA "fast track".
  - *Udemy*: Microsoft 70-346: Managing Office 365 Identities and Requirements.
  - *Udemy*: Microsoft 70-347: Enabling Office 365 Services.
  - *Udemy*: Active Directory & Group Policy Lab.
  - *Udemy*: Learning Windows PowerShell.
  - *LACNIC*: BGP and RPKI Fundamentals - 1º Edition.
  - *LACNIC*: Introduction to IPv6 Course - 1º Edition.
  - *CABASE*: XIII National Technician Meeting: DNS/DNSSEC, GPON, RPKI/ROAS, BGP/IRR/NS, Edge Control.
  - *UNICEN*: Web programming tools and techniques.

Languages

- Native *Spanish.*
- Advanced technical *English*

Work Experience

- (**02/2021 - present**; *Tandil, Bs. As., Arg.*) ONG Bitcoin Argentina: DevOps Chief Manager.
- (**12/2020 - present**; *Tandil, Bs. As., Arg.*) Usina Popular y Municipal de Tandil: Network & Infrastructure Admin.
- (**04/2019 - 10/2020**; *Tandil, Bs. As., Arg.*) Hornet Security: Tech Support Level 2: Linux and E-mail Server Administrator.
- (**08/2018 - 02/2019**; *Tandil, Bs. As., Arg.*) IT Colmena: Linux & UNIX System Administrator.
- (**05/2018 - 10/2018**; *Denver, Colorado, USA*) Green Hat Web Solutions: Windows Server System Administrator.
- (**11/2016 - 04/2018**; *Tandil, Bs. As., Arg.*) EDSA: Tech Support Level 3 *(ISO 9001:2015*): Network & Infrastructure Admin.
- (**04/2016 - 11/2016**; *Tandil, Bs. As., Arg.)* EDSA: Tech Support Level 1 *(ISO 9001:2015*): Helpdesk Technician.
- (**06/2013 – …**) Freelance: IT Infrastructure Technician & Consultant.

Skills

- Network admin:
  - Wi-Fi and Ethernet networks' management, support and manteinance (*TCP/IP, DHCP, VPN, LAN, VLANs, WAN*).
  - Network monitoring and SLA compliance (*Icinga, Squid, JasperReports Server*).
  - QoS for VoIP (*Skype, Zoiper*).
- Server admin:
  - *Active Directory* management (GPO config.; Security Groups, Workstations and OUs management; Windows apps role-based auth.; shared folder and resources administration; software unattended installation; *PowerShell* scripting).
  - Web and SQL server management on *Windows*/*Linux* Server (*IIS, HAProxy, Apache, Microsoft SQL Server, MySQL, PostgreSQL*).
  - Hypervisor management (*Citrix XenServer, Hyper-V, VMware ESXi, Oracle VM VB*).
- System admin:
  - SaaS (*Microsoft Office 365, Microsoft Azure, AWS*).
  - Repositories (*GitHub, GitLab, TFS, Apache SVN*).
  - CI/CD (*Docker, Kubernetes, Jenkins, Ghost, Gitlab Runner, Travis*).
  - Mail servers (*Microsoft Exchange, Zimbra Collaboration, Exim, Postfix*).
  - Cybersecurity suites (*Trend Micro WFBS-SVC*).
- Helpdesk support:
  - Ticket system management, and task prioritization and tracking *(Gemini, osTicket, ConnectWise, OTRS, Zendesk*).
  - IT infrastructure processes documentation (*XWiki, SnipeIT*).
  - *Microsoft Windows 7/8.1/10* and *Office 2010/2013/2016* troubleshooting y support.
  - Remote Assistance (*UltraVNC, Terminal Services, Teamviewer*).