# Diaz, Manuel

**YEARS**: 42

**STATUS**: Married

## ACADEMIC TRAINING

- ORT Systems Engineering · (2004 - 2006)

## PROFESSIONAL RESUME

Manuel currently works at Patagonian as a DevOp Engineer implementing cloud-based solutions for different projects, most of them on AWS.
In previous jobs he has worked as Openbravo ERP, as Implementer and developer configuring and maintaining development environments using: Ubuntu, Postgres, Redis, Java, Nginx, configuring and maintaining the monitoring environment for applications and IOT devices using: Graphite, Grafana, Influxdb, collectd, developing scripts using python and bash, performing API and web application tests and load testing with Jmeter, installing, configuring, supporting, modifying existing modules or developing a new one for Openbravo ERP (developed in Java)

He has more than 15 years of Linux experience.

# Diaz, Manuel

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## PROFESSIONAL CAREER DETAIL

***Patagonian DevOps Engineer & SysAdmin May 2020 - Present (5 months) Neuquen, Neuquen, Argentina***

He is working as a DevOp engineer implementing cloud base solutions for different proyects, mostly in AWS.

***Blink - Innovation Technology Openbravo ERP - Implementation and Development. December 2014 - May 2020 (5 years 6 months) Río Negro Province, Argentina***

Currently he is working for Blink SRL an IT consultant company based on Cipolletti Rio Negro and Buenos Aires. The most relevant tasks : SysAdmin tasks: - Setup and maintain development environments using: Ubuntu, Postgres, Redis, Java, Nginx. - Setup and maintain monitoring environment for applications and IOT devices using: Graphite, Grafana, Influxdb, collectd. - Script development using python and bash. The main function of those scripts are: make apps backups. We scraping (requests, beautifulsoup). Api requests (request, json, Influxdb, Postgres). - API and web app testing and load testing using Jmeter. ERP Development: - Install, configure and support Openbravo ERP. - Modify existing modules or develop new one for Openbravo ERP. Module are developed in JAVA. - Develop functions and trigger in PL/SQL for Postgres DB. - Create and modify Jasper templates. - Migrate data from legacy systems. - Configure standard ERP processes.

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## PROFESSIONAL CAREER DETAIL

***Free Lance SCADA (imductive automation) development & implementation January 2013 - November 2014 (1 year 11 months)***

The most relevant tasks I worked on were: - Install, configuring and maintain SCADA system on Linux servers. - Take care of the mysql database that suppot the system, making backups, creating indexes, improving queries, etc. - Develop SCADA's modules and script in python. - Develop SCADA windows and projects. - Configure connectivity between SCADA and sensors. Mainly using MODBUS protocol. - Configure sensors and connect then to GPRS or satellite devices.

***Edrans 3 years Monitoring Manager October 2011 - August 2012 (11 months) Buenos Aires***

Design monitoring platform for Edrans' client Zappos. - Manage the team resources in order to provide an efficient monitoring service to Edrans' client Zappos. - Responsible for staffing, team organization and annual goals definition based in global strategy.

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## PROFESSIONAL CAREER DETAIL

***Technical Operations Manager September 2009 - October 2011 (2 years 2 months)***

Responsible for staffing, team organization and annual goals definition based in global strategy. - Define team members objectives that align with Company priorities. - Working in conjunction with clients to define team procedures and rolls - Coordinate the development and improvements of our Monitoring and Trending systems

***Travelocity Europe / Lastminute.com 2 years 6 months***

**Release Engineering Team Member March 2008 - January 2009 (11 months)**

Create a release strategy, reviewing, approving and planning releases - In conjunction with other technical areas, defining application and architecture standards, including capacity planing, monitoring, testing and documentation among others. - Working in global projects, making sure resources are assigned, standards are being followed and dead lines are being accomplished

***Live Site Support August 2006 - February 2008 (1 year 7 months)***

Performing administration and operations tasks as member of SOC (Site Operation Center). - Administering and monitoring Unix/Linux hosts and services. - Implementing and deploying new releases of software in prod servers. - All this is doing under the ITIL rules. - Technical Trouble shooting during site slowdowns and outages - Carry out proactive maintenance

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## PROFESSIONAL CAREER DETAIL

***Telecom Argentina Second Line Support May 2001 - April 2006 (5 years)***

He implemented, administered and made the troubleshooting of the e-mail services (SMTP, IMAP4, POP3), LDAP Server, MS SQL Server, Radius Server, Web Server, DNS Server, Active Directory, MS Exchange 2000 / OWA y Clustering. He worked with the team that migrated and implemented the Microsoft Exchange 2000 platform, in order to do that, the migration to Active Directory also had to be planned. Arnet was the first ISP to implement that type of technology. Her implemented, administered and made the troubleshooting of networking, working with cisco routers of the series 2500, 2600, 7200 y 7500 and switches of the series 2900, 3000, 3900, 5000, 5500 y CSS11800 (switch Layer4)

***Telecom Argentina 2 years 5 months Team leader night shift April 1999 - March 2001 (2 years)***

He was the Team leader of the night team, on this shift worked 45 telephone operators and 5 group leader on the call center for Arnet, an ISP owned by Telecom Argentina. He was responsible for the training and performance of head group leaders, having daily and weekly meetings in order to improve they knowledge, not just technical, but Customer Service Quality.

***Telephone Operator November 1998 - April 1999 (6 months)***

His specific function was to take care of Arnet customers and solve all problems related to the Internet Service.