LEANDRO DANZA

DETAILS

leandrodanza@hotmail.com

SKILLS

- Problem Solving
- Leadership Skills
- Fast Learner
- Teamwork
- Adaptability
- Customer Service
- Effective Time Management
- Communication Skills

LANGUAGES

- English
- Spanish
- Italian

PROFILE

I consider my work a top priority in my life and the experiences listed below have enabled me to improve my communication skills, proficiency in time management, flexibility and balance. I am a self-motivated team player who can lead as well as follow directions and I am prepared to work hard to face new challenges.

EMPLOYMENT HISTORY

Cabin Crew at Emirates Airline, Dubai, UAE
January 2012 — October 2020

More than 9000 International flying hours. Last 7 years working as First Class Crew. Prioritizing safety and security, while providing attentive tailored attention to First Class Customers.

Customer Service Representative. at Telecom Personal , Mar del Plata, Argentina
February 2010 — December 2011

Personalized Customer Service, Account Management.

Sales Representative and Coordinator at Bridge Linguatec, Buenos Aires, Argentina
April 2008 — October 2009

Organizing trips and packages for foreigners who wanted to experience volunteer work in Argentina. Accommodating their needs to the projects in which they were volunteering while coordinating their stay with the foster families.

Sales Representative at Hugo Boss, Palma de Mallorca, Spain
October 2005 — September 2007

Sales representative and Cashier. Personal Shopper.

Bartender and Waiter at Pacha Ibiza, Ibiza, Spain
April 2005 — September 2005

Bartender and Waiter.

Merchandising and Sales at NCL Cruise Line - Evoke International, Miami - Bahamas - NYC
May 2004 — October 2004

Positioned at the Tommy Bahama's Store in the Norwegian Dawn Cruise. Covering Liquor Sales and Center Cash in the Duty Free Shop, with responsibilities within the Cruise related to safety and security.

Customer Service Representative. at Niketown London, London, UK.
November 2001 — April 2004

Sales Representative. Gained experience participating in events such as the Wimbledon Tournament in London, assisting all Nike sponsored players and 'The Sole provider Exhibition' (30 years of Nike Basketball) also in London, translating and assisting all guests for the duration of the event. (both held in April and July 2003).

EDUCATION

High School Graduate with Orientation in Business Management and Administration., Abraham Lincoln, Mar del Plata, Argentina
March 1993 — December 1998

English as a second language, Hammersmith and West London College, London, UK.
September 1999 — April 2001

Oriented to students who already had a certain level of language knowledge.

REFERENCES

References available upon request

COURSES

First Aid. CPR. Recovery Drills. Crowd Management. Survival Techniques. Personal Safety and Social Responsabilities. Fire Fighting Prevention and Training., Emirates Airline
January 2012 — October 2020