RAQUEL DE OLIVEIRA GOMES

+54 (11) 6019-5353

Balvanera/Buenos Aires

raqueloliveirag11@gmail.com

PROFILE

Ease of developing good interpersonal relationships and ensuring customer satisfaction.

EDUCATION

- Image and Sound - University of Buenos Aires
- Computer Graphics - SENAC São Paulo
- Video Editing - Academia Internacional de Cinema São Paulo

LANGUAGES

ENGLISH SPANISH PORTUGUESE

EXPERIENCES

COGNIZANT

Role: Google Ads Optimization Trilingual Specialist
- Review the account structure to verify possibilities of improvement.
- Monitor a campaign and share appropriate performance reports

Period: September 2022 up to now

EMBRACE SRL

Function: Customer Support Agent
- coordinating medical asistance to travelers in clinics and hospitals in the US and other parts of the world

Period: May 2022 to September 2022

ACHIEVE LANGUAGES

Role: English Instructor
- Follow teaching methods provided by the institution

-Determine exams and assignment grades
-Keep a record of students' attendance and grades
-Collaborate with teaching staff and administrators to foster a good student experience

Period: Apr 2021 - Feb 2022 · 11

WIZARD BY PEARSON

Role: English Instructor
Jul 2018 - Dec 2018 · 6 mos