ORNELLA

Functional Solution Designer

Experience in systems development and implementation, functional technical analysis, experience in the Banking, Telco and insurance areas, experience working with agile methodology and team management.

Jobs

LabsXD Aug, 2021 - Now
Salesforce / Vlocity Sr. Functional Solution Designer

- Business Process Senior Consultant
- Team Lead – Scrum Master
- Management customer wants and needs
- Agile team management
- Scope and estimation management
- Kanban board management
- Lead PO's workshops
- Skills on Agile Methodologies
- BPMN Process Modeling
- Solutions approach understanding OTB of Vlocity components: Omniscripts, Dataraptors, VIPs, Cards, Templates
- Functional Specialist Vlocity EPC & CPQ
- Design for Vlocity 360V
- Understandings customer requirements and translating them in Epics, Users stories. Working requirements with Vlocity CMT VPL's.
- Tech Skills as Java Senior Developer
- Apex developer
- Integrations developer (SOAP – REST)

Proyecto FAN – Telecom (Argentina):

FAN Project is a Digital transformation solution in TELCO industry, building up Salesforce Platform and Vlocity Communication & Media, the main goal is to provide an Omnichannel platform for the attention or requirements and management for internal and external customers. The use of Vlocity as an industry template works as an accelerator in the development of requirements. The solution is designed on agile methodology (SCRUM), supported by a release plan, associated with Epics (Processes), Requirements and User Stories.

Other Experiences

Telecom Argentina Feb 2012 - Aug 2021

Product Owner Salesforce

Analyze projects with a focus on the business and customer on Salesforce. Coordinate and evaluate implementations, evolution of systems with impact on sales, caring and support. Design operational solutions.

Education

Raúl Scalabrini Ortiz Institute - IRSO

Systems analyst (2021)

Other Skills

- Adobe Photoshop
- Microsoft Visio
- JAVA
- Maven
- Eclipse
- SQL
- PAIS applications

Certification

Scrum Foundation Professional