

TOOLS AND SKILLS:

MY STRONG SKILLS:

Proactiveness, communication, leadership, flexibility, collaboration, problem-solving, optimism, curiousity.

TOOLS:

- **Management and communication:** Jira, Trello, Github (issues), Slack, Zoom, Google Workspace, Notion, Microsoft teams
- **Testing related & others:** Google collab, Google drive suite, Browserstack, Swagger, Postman, Git, Chatgpt, Claude, Visual studio code, Figma,

CONTACT

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MORA QUINTEROS

QA lead

EXPERIENCE

FACET.AI *2022-2024*

QA lead - 2022 -2023

AI Quality content manager - 2023 - 2024

Tasks performed in the role:

- Lead the Manual and the Automation teams.
- Manual QA: Usability, Regression, Compatibility, Integration, etc.
- Pioneered QA development programs for genAI
- Cross-cutting comms within all the areas
- User research & Customer experience
- Troubleshooting and bugs follow-ups
- Content creation for SM & Help section

NAHUAL IT *2019-2023*

QA lead

Tasks performed in the role:

- Set priorities, agenda and tasks for the team
- Hands-on manual QA tasks (Web & Mobile)
- Mentor, teacher & facilitator of tools and knowledge
- Proactive solution bringer in situ
- Basic SQL and API Rest tasks
- Company's functional QA referent

ACADEMIC INFO

- Ongoing courses: SQL (Desafío Latam) & Cypress Web automation testing (Udemy)
- Several courses related to Leadership, Storytelling and QA
- Customer experience course (Coderhouse - 2023)
- Voice acting and Broadcasting degree (ISER - 2014 - 2018)
- Several courses on Online marketing and community management

REFERENCES

Available on my Recommendations section on my LinkedIn Profile.