Jorge M. Rodriguez

FullStack Software Developer | Senior Technical Writer

Professional software developer and technical writer with over 5 years of experience leading and supporting a wide variety of technical writing projects. Equipped with working knowledge of various development technologies, database management systems and programming languages. Significant experience with API documentation and functional knowledge in the areas of user documentation, requirement gathering, and full stack development. Broad experience providing comprehensive solutions to small, medium, and large companies following agile methodologies and standard development guidelines.

Professional Experience

Software Developer & Technical Writer – GoDaddy (January 2022 – Present)

- Reviewed extensive technical documentation to suggest improvements and grammar corrections.
- Created a series of features and functionalities within web applications and static sites to enhance the reader and user experience.
- Documented numerous software development processes to create sets of instructions and guidelines for end users.
- Reviewed code structures and software products to design documentation strategies and provide user samples.
- Developed quality assurance, proofreading and interviewing strategies to condense information and ensure a positive UX

Junior Developer & Technical Writer – Lean Tech (January 2021 – Present)

- Designed and developed a series of strategies to complete and deliver projects within the established deadlines.
- Participated in the revision of UX content and proposed editing strategies for different software products.
- Implemented presentations, conferences and internal courses oriented to verbal and written communication.
- Created numerous communication pieces for internal and external communications for the company

Billing Specialist – Solvo Global (July 2019 – January 2021)

- Managed the status of accounts and overdue amounts to ensure all clients remained informed of their outstanding debts and deadlines
- Performed a series of financial and non-financial tasks to ensure the company's revenue and the customer satisfaction
- Worked with the accounting department to audit financial years and organize their information
- Issued bills, receipts, and invoices complying with the established bi-weekly and monthly billing cycles.

Education & Certificates

- **Universidad Manuela Beltrán (2022-2027)**
  B.Sc. In Software Engineering
- **IBM (Currently Coursing)**
  Full Stack Software Developer Certificate
- **Udemy (Currently Coursing)**
  The Complete Web Development Bootcamp
  The Complete Node.js Developer Course
  Vue: The Complete Guide

Personal Information

Email
jorgerod119@outlook.com

Phone
+57 318 772 7754

LinkedIn

GitHub

Technologies

HTML/CSS

JavaScript

Vue.js

Node.js

Git & GitHub

Bootstrap

jQuery

MongoDB

Currently Studying

TypeScript

Express.js

React

Angular

Docker

Python

Java

C#

Languages

Spanish – Native

English – Proficient – C1